



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 5               | 102     | 2                    | 1   | 10                   | 0,62                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 2   | 19                   | 2,25                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 3   | 10                   | 2,01                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 4   | 10                   | 1,76                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 5   | 10                   | 1,68                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 6   | 11                   | 2,54                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 7   | 10                   | 1,75                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 8   | 10                   | 1,86                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 9   | 19                   | 1,55                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 10  | 10                   | 2,75                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 11  | 10                   | 1,72                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 12  | 10                   | 2,63                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 13  | 10                   | 1,97                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 14  | 10                   | 1,35                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 15  | 10                   | 1,24                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 16  | 19                   | 2,38                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 17  | 10                   | 2,09                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 18  | 10                   | 2,66                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 19  | 9                    | 1,95                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 20  | 10                   | 1,29                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 21  | 10                   | 0,61                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 22  | 10                   | 1,02                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 23  | 19                   | 0,77                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 24  | 10                   | 1,51                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 25  | 10                   | 0,92                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 26  | 10                   | 0,64                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 27  | 10                   | 1,57                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 28  | 10                   | 1,62                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 29  | 10                   | 1,53                      |
| 2023 | 2         | 4            | 5               | 102     | 2                    | 30  | 19                   | 1,40                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 1   | 19                   | 0,37                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 2   | 10                   | 0,35                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 3   | 10                   | 1,07                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 4   | 10                   | 0,39                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 5   | 10                   | 0,34                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 6   | 10                   | 0,37                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 7   | 10                   | 0,43                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 8   | 10                   | 0,35                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 9   | 19                   | 0,29                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 10  | 10                   | 0,30                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 11  | 10                   | 0,29                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 12  | 10                   | 0,26                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 13  | 10                   | 0,25                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 14  | 10                   | 0,30                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 15  | 10                   | 0,25                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 16  | 11                   | 0,31                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 17  | 10                   | 0,49                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 18  | 10                   | 0,39                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 19  | 19                   | 0,30                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 20  | 10                   | 0,31                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 21  | 10                   | 0,31                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 22  | 10                   | 0,39                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 23  | 19                   | 0,33                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 24  | 10                   | 0,21                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 25  | 10                   | 0,29                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 26  | 10                   | 0,34                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 27  | 10                   | 0,38                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 28  | 10                   | 0,21                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 29  | 10                   | 0,30                      |
| 2023 | 2         | 4            | 8               | 102     | 2                    | 30  | 10                   | 0,34                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 1   | 19                   | 4,48                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 2   | 19                   | 4,28                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 3   | 19                   | 1,52                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 4   | 9                    | 0,80                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 5   | 9                    | 1,81                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 6   | 9                    | 1,17                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 7   | 10                   | 2,20                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 8   | 10                   | 1,50                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 9   | 19                   | 1,84                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 10  | 19                   | 2,64                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 11  | 19                   | 2,00                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 12  | 19                   | 5,22                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 13  | 19                   | 2,66                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 14  | 19                   | 2,39                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 15  | 19                   | 2,69                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 16  | 19                   | 2,56                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 17  | 19                   | 3,22                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 18  | 19                   | 3,14                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 19  | 19                   | 2,67                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 20  | 19                   | 2,71                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 21  | 19                   | 2,25                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 22  | 19                   | 2,45                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 23  | 19                   | 2,00                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 24  | 19                   | 2,93                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 25  | 19                   | 1,73                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 26  | 19                   | 2,45                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 27  | 19                   | 4,73                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 28  | 19                   | 3,87                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 29  | 19                   | 3,39                      |
| 2023 | 2         | 4            | 13              | 102     | 2                    | 30  | 19                   | 3,66                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 1   | 10                   | 0,24                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 2   | 19                   | 0,51                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 3   | 10                   | 0,91                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 4   | 10                   | 0,87                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 5   | 10                   | 0,68                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 6   | 10                   | 0,52                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 7   | 10                   | 0,64                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 8   | 10                   | 0,54                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 9   | 18                   | 0,33                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 10  | 10                   | 0,29                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 15              | 102     | 2                    | 11  | 9                    | 0,77                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 12  | 10                   | 0,54                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 13  | 9                    | 0,57                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 14  | 9                    | 0,37                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 15  | 10                   | 0,38                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 16  | 10                   | 0,44                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 17  | 10                   | 0,46                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 18  | 9                    | 1,22                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 19  | 9                    | 0,95                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 20  | 9                    | 0,52                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 21  | 9                    | 2,18                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 22  | 10                   | 0,50                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 23  | 10                   | 0,40                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 24  | 9                    | 0,42                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 25  | 9                    | 0,70                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 26  | 10                   | 0,66                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 27  | 10                   | 0,56                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 28  | 9                    | 0,98                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 29  | 10                   | 0,74                      |
| 2023 | 2         | 4            | 15              | 102     | 2                    | 30  | 10                   | 0,83                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 1   | 19                   | 0,32                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 2   | 19                   | 0,41                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 3   | 10                   | 0,36                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 4   | 10                   | 0,33                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 5   | 10                   | 1,01                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 6   | 10                   | 0,56                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 7   | 18                   | 0,49                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 8   | 10                   | 0,47                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 9   | 19                   | 0,45                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 10  | 10                   | 0,87                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 11  | 10                   | 0,32                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 12  | 10                   | 0,45                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 13  | 10                   | 0,62                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 14  | 10                   | 0,40                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 15  | 10                   | 1,67                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 16  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 17  | 10                   | 1,04                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 18  | 10                   | 3,00                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 19  | 9                    | 1,84                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 20  | 10                   | 0,65                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 21  | 10                   | 1,23                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 22  | 10                   | 0,60                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 23  | 19                   | 0,38                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 24  | 10                   | 0,31                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 25  | 10                   | 0,30                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 26  | 10                   | 0,70                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 27  | 10                   | 0,33                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 28  | 10                   | 0,38                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 29  | 10                   | 1,68                      |
| 2023 | 2         | 4            | 17              | 102     | 2                    | 30  | 11                   | 0,32                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 1   | 19                   | 0,82                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 2   | 19                   | 1,61                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 3   | 9                    | 0,55                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 4   | 19                   | 0,58                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 5   | 19                   | 0,56                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 6   | 10                   | 0,25                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 7   | 18                   | 0,69                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 8   | 10                   | 0,36                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 9   | 19                   | 0,55                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 10  | 19                   | 0,94                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 11  | 19                   | 0,89                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 12  | 19                   | 1,00                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 13  | 19                   | 0,59                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 14  | 19                   | 0,78                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 15  | 19                   | 0,49                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 16  | 18                   | 0,75                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 17  | 19                   | 0,51                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 18  | 19                   | 0,44                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 19  | 19                   | 0,85                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 20  | 19                   | 3,86                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 21  | 9                    | 3,78                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 22  | 10                   | 2,94                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 23  | 19                   | 2,90                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 24  | 19                   | 42,24                     |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 25  | 19                   | 2,85                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 26  | 19                   | 2,70                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 27  | 19                   | 3,68                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 28  | 18                   | 7,46                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 29  | 19                   | 5,77                      |
| 2023 | 2         | 4            | 18              | 102     | 2                    | 30  | 19                   | 5,09                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 1   | 19                   | 0,43                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 2   | 19                   | 0,39                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 3   | 19                   | 1,31                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 4   | 19                   | 0,63                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 5   | 9                    | 0,33                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 6   | 11                   | 2,42                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 7   | 10                   | 0,39                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 8   | 10                   | 0,52                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 9   | 19                   | 1,11                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 10  | 19                   | 1,44                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 11  | 19                   | 0,68                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 12  | 19                   | 0,70                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 13  | 19                   | 0,99                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 14  | 19                   | 0,75                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 15  | 19                   | 0,88                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 16  | 19                   | 0,41                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 17  | 19                   | 1,14                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 18  | 19                   | 1,05                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 19  | 19                   | 0,77                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 20  | 19                   | 0,74                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 19              | 102     | 2                    | 21  | 19                   | 0,88                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 22  | 10                   | 0,59                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 23  | 19                   | 0,94                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 24  | 19                   | 1,22                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 25  | 19                   | 1,07                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 26  | 19                   | 1,16                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 27  | 19                   | 1,09                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 28  | 19                   | 1,23                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 29  | 19                   | 1,10                      |
| 2023 | 2         | 4            | 19              | 102     | 2                    | 30  | 19                   | 1,29                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 1   | 19                   | 0,44                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 2   | 19                   | 0,39                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 3   | 9                    | 0,51                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 4   | 19                   | 1,50                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 5   | 9                    | 1,27                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 6   | 9                    | 0,78                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 7   | 19                   | 0,40                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 8   | 10                   | 0,35                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 9   | 19                   | 0,35                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 10  | 10                   | 0,44                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 11  | 19                   | 0,52                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 12  | 19                   | 0,45                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 13  | 19                   | 0,65                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 14  | 19                   | 0,44                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 15  | 19                   | 0,44                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 16  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 17  | 19                   | 0,39                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 18  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 19  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 20  | 19                   | 0,38                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 21  | 19                   | 0,38                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 22  | 19                   | 0,43                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 23  | 19                   | 0,33                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 24  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 25  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 26  | 19                   | 0,59                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 27  | 19                   | 0,38                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 28  | 19                   | 0,32                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 29  | 9                    | 0,39                      |
| 2023 | 2         | 4            | 20              | 102     | 2                    | 30  | 19                   | 1,16                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 1   | 19                   | 0,95                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 2   | 19                   | 0,89                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 3   | 19                   | 1,29                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 4   | 9                    | 0,71                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 5   | 9                    | 0,56                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 6   | 9                    | 0,99                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 7   | 10                   | 1,36                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 8   | 9                    | 0,69                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 9   | 19                   | 0,98                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 10  | 19                   | 1,21                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 11  | 19                   | 0,94                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 12  | 19                   | 0,90                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 13  | 19                   | 1,27                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 14  | 19                   | 0,72                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 15  | 19                   | 0,71                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 16  | 19                   | 0,63                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 17  | 19                   | 1,07                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 18  | 19                   | 0,88                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 19  | 19                   | 1,05                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 20  | 19                   | 0,98                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 21  | 19                   | 0,66                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 22  | 19                   | 0,61                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 23  | 19                   | 0,66                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 24  | 19                   | 0,73                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 25  | 19                   | 0,87                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 26  | 19                   | 1,00                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 27  | 19                   | 1,65                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 28  | 19                   | 1,87                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 29  | 19                   | 1,44                      |
| 2023 | 2         | 4            | 23              | 102     | 2                    | 30  | 19                   | 2,43                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 1   | 10                   | 0,23                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 2   | 19                   | 0,71                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 3   | 10                   | 0,81                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 4   | 10                   | 2,05                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 5   | 10                   | 3,66                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 6   | 11                   | 2,27                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 7   | 11                   | 0,99                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 8   | 10                   | 2,54                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 9   | 19                   | 0,81                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 10  | 10                   | 0,67                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 11  | 10                   | 0,99                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 12  | 10                   | 1,39                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 13  | 18                   | 1,13                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 14  | 10                   | 2,38                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 15  | 10                   | 2,08                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 16  | 11                   | 0,59                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 17  | 10                   | 5,86                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 18  | 10                   | 4,61                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 19  | 10                   | 1,23                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 20  | 10                   | 5,52                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 21  | 10                   | 1,38                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 22  | 10                   | 0,43                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 23  | 19                   | 0,35                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 24  | 10                   | 0,94                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 25  | 10                   | 0,82                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 26  | 10                   | 1,83                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 27  | 10                   | 3,05                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 28  | 10                   | 1,77                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 29  | 10                   | 0,76                      |
| 2023 | 2         | 4            | 25              | 102     | 2                    | 30  | 11                   | 0,98                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 27              | 102     | 2                    | 1   | 19                   | 0,50                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 2   | 19                   | 2,67                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 3   | 19                   | 0,62                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 4   | 19                   | 0,62                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 5   | 9                    | 6,07                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 6   | 11                   | 0,36                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 7   | 19                   | 0,81                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 8   | 10                   | 0,46                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 9   | 19                   | 0,39                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 10  | 19                   | 4,34                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 11  | 19                   | 1,96                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 12  | 19                   | 0,97                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 13  | 19                   | 1,59                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 14  | 19                   | 2,14                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 15  | 18                   | 3,27                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 16  | 19                   | 1,03                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 17  | 19                   | 2,72                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 18  | 19                   | 0,67                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 19  | 19                   | 0,78                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 20  | 20                   | 1,15                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 21  | 19                   | 0,94                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 22  | 19                   | 0,66                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 23  | 20                   | 0,63                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 24  | 19                   | 0,60                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 25  | 19                   | 0,73                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 26  | 19                   | 1,68                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 27  | 19                   | 1,41                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 28  | 19                   | 1,28                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 29  | 19                   | 1,86                      |
| 2023 | 2         | 4            | 27              | 102     | 2                    | 30  | 19                   | 0,51                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 1   | 9                    | 1,51                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 2   | 19                   | 2,14                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 3   | 9                    | 2,17                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 4   | 10                   | 13,93                     |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 5   | 9                    | 14,78                     |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 6   | 10                   | 3,06                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 7   | 18                   | 3,13                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 8   | 10                   | 2,53                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 9   | 19                   | 1,33                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 10  | 9                    | 1,26                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 11  | 9                    | 1,13                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 12  | 9                    | 1,14                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 13  | 9                    | 0,94                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 14  | 10                   | 2,26                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 15  | 10                   | 2,35                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 16  | 19                   | 2,29                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 17  | 19                   | 3,49                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 18  | 19                   | 3,12                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 19  | 9                    | 1,08                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 20  | 9                    | 1,01                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 21  | 9                    | 0,80                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 22  | 10                   | 2,20                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 23  | 19                   | 3,68                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 24  | 10                   | 4,14                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 25  | 9                    | 2,76                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 26  | 10                   | 1,64                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 27  | 10                   | 0,42                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 28  | 9                    | 0,80                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 29  | 10                   | 1,60                      |
| 2023 | 2         | 4            | 41              | 102     | 2                    | 30  | 19                   | 1,78                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 1   | 19                   | 1,90                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 2   | 19                   | 2,41                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 3   | 19                   | 3,18                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 4   | 19                   | 1,26                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 5   | 20                   | 1,38                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 6   | 19                   | 0,96                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 7   | 19                   | 1,03                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 8   | 19                   | 1,23                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 9   | 19                   | 0,98                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 10  | 19                   | 1,34                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 11  | 19                   | 3,03                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 12  | 19                   | 1,66                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 13  | 19                   | 1,59                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 14  | 19                   | 2,53                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 15  | 19                   | 2,28                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 16  | 19                   | 1,15                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 17  | 19                   | 2,38                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 18  | 19                   | 3,07                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 19  | 19                   | 3,01                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 20  | 19                   | 1,58                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 21  | 19                   | 0,77                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 22  | 19                   | 0,58                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 23  | 19                   | 0,71                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 24  | 19                   | 1,29                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 25  | 19                   | 1,80                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 26  | 19                   | 0,72                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 27  | 19                   | 1,11                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 28  | 19                   | 1,21                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 29  | 18                   | 0,54                      |
| 2023 | 2         | 4            | 44              | 102     | 2                    | 30  | 19                   | 0,89                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 1   | 19                   | 4,81                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 2   | 19                   | 0,54                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 3   | 19                   | 0,57                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 4   | 19                   | 1,56                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 5   | 19                   | 3,22                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 6   | 10                   | 0,55                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 7   | 19                   | 0,76                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 8   | 10                   | 0,56                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 9   | 19                   | 0,92                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 10  | 9                    | 1,12                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 47              | 102     | 2                    | 11  | 19                   | 0,75                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 12  | 19                   | 0,59                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 13  | 19                   | 0,72                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 14  | 19                   | 0,57                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 15  | 19                   | 0,45                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 16  | 19                   | 0,53                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 17  | 19                   | 4,49                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 18  | 19                   | 0,93                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 19  | 19                   | 0,64                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 20  | 19                   | 1,26                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 21  | 19                   | 0,50                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 22  | 10                   | 0,37                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 23  | 19                   | 0,53                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 24  | 19                   | 0,67                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 25  | 19                   | 0,53                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 26  | 9                    | 0,47                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 27  | 19                   | 0,59                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 28  | 19                   | 0,68                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 29  | 19                   | 0,63                      |
| 2023 | 2         | 4            | 47              | 102     | 2                    | 30  | 19                   | 0,56                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 1   | 19                   | 0,39                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 2   | 19                   | 0,41                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 3   | 19                   | 0,53                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 4   | 19                   | 0,67                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 5   | 10                   | 0,93                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 6   | 10                   | 0,92                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 7   | 19                   | 0,49                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 8   | 10                   | 0,89                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 9   | 19                   | 0,35                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 10  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 11  | 19                   | 1,35                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 12  | 19                   | 0,99                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 13  | 19                   | 1,45                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 14  | 19                   | 1,79                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 15  | 19                   | 1,02                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 16  | 19                   | 0,43                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 17  | 19                   | 0,80                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 18  | 19                   | 1,94                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 19  | 19                   | 1,21                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 20  | 18                   | 0,60                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 21  | 19                   | 1,31                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 22  | 19                   | 0,42                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 23  | 19                   | 1,35                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 24  | 10                   | 1,63                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 25  | 18                   | 2,17                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 26  | 19                   | 2,03                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 27  | 10                   | 1,12                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 28  | 19                   | 1,59                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 29  | 19                   | 0,42                      |
| 2023 | 2         | 4            | 50              | 102     | 2                    | 30  | 19                   | 0,45                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 1   | 19                   | 0,45                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 2   | 19                   | 7,39                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 3   | 19                   | 0,63                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 4   | 19                   | 0,56                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 5   | 9                    | 0,39                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 6   | 10                   | 3,94                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 7   | 10                   | 0,46                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 8   | 10                   | 0,77                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 9   | 19                   | 0,52                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 10  | 19                   | 0,42                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 11  | 19                   | 0,39                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 12  | 19                   | 0,52                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 13  | 19                   | 0,36                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 14  | 19                   | 0,40                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 15  | 19                   | 0,95                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 16  | 19                   | 1,32                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 17  | 19                   | 0,32                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 18  | 19                   | 5,71                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 19  | 19                   | 0,31                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 20  | 19                   | 0,37                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 21  | 19                   | 0,33                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 22  | 19                   | 0,39                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 23  | 19                   | 0,38                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 24  | 19                   | 0,52                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 25  | 19                   | 0,43                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 26  | 19                   | 0,48                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 27  | 19                   | 0,32                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 28  | 9                    | 0,85                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 29  | 19                   | 0,47                      |
| 2023 | 2         | 4            | 52              | 102     | 2                    | 30  | 19                   | 0,42                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 1   | 18                   | 0,59                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 2   | 19                   | 0,38                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 3   | 9                    | 0,42                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 4   | 9                    | 0,86                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 5   | 10                   | 0,83                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 6   | 10                   | 0,32                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 7   | 10                   | 0,37                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 8   | 10                   | 0,44                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 9   | 19                   | 0,28                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 10  | 19                   | 0,33                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 11  | 9                    | 0,48                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 12  | 19                   | 0,83                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 13  | 19                   | 0,28                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 14  | 19                   | 0,33                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 15  | 9                    | 0,55                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 16  | 19                   | 0,87                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 17  | 19                   | 0,38                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 18  | 19                   | 5,85                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 19  | 19                   | 13,78                     |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 20  | 19                   | 0,41                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 54              | 102     | 2                    | 21  | 19                   | 0,42                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 22  | 10                   | 0,57                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 23  | 10                   | 0,99                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 24  | 19                   | 17,04                     |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 25  | 19                   | 0,36                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 26  | 9                    | 0,55                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 27  | 19                   | 1,13                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 28  | 19                   | 0,93                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 29  | 9                    | 2,07                      |
| 2023 | 2         | 4            | 54              | 102     | 2                    | 30  | 10                   | 1,06                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 1   | 10                   | 0,37                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 2   | 19                   | 2,34                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 3   | 10                   | 5,10                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 4   | 10                   | 0,35                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 5   | 10                   | 0,65                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 6   | 11                   | 0,85                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 7   | 10                   | 0,94                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 8   | 11                   | 0,41                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 9   | 19                   | 2,77                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 10  | 10                   | 0,38                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 11  | 10                   | 0,28                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 12  | 10                   | 0,37                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 13  | 10                   | 0,30                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 14  | 10                   | 0,32                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 15  | 10                   | 0,31                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 16  | 19                   | 2,41                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 17  | 10                   | 0,35                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 18  | 10                   | 0,36                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 19  | 9                    | 0,36                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 20  | 10                   | 0,35                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 21  | 10                   | 0,42                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 22  | 10                   | 4,14                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 23  | 19                   | 1,18                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 24  | 10                   | 0,40                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 25  | 10                   | 0,39                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 26  | 10                   | 0,34                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 27  | 10                   | 0,36                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 28  | 10                   | 0,44                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 29  | 11                   | 1,72                      |
| 2023 | 2         | 4            | 63              | 102     | 2                    | 30  | 11                   | 0,42                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 1   | 10                   | 2,01                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 2   | 19                   | 2,21                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 3   | 10                   | 0,87                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 4   | 10                   | 1,41                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 5   | 10                   | 0,72                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 6   | 11                   | 2,33                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 7   | 19                   | 2,13                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 8   | 10                   | 1,68                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 9   | 19                   | 2,38                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 10  | 10                   | 0,78                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 11  | 10                   | 1,13                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 12  | 10                   | 0,44                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 13  | 10                   | 0,78                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 14  | 10                   | 0,83                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 15  | 10                   | 1,05                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 16  | 19                   | 2,05                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 17  | 10                   | 0,59                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 18  | 10                   | 2,66                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 19  | 9                    | 0,56                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 20  | 10                   | 0,69                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 21  | 10                   | 0,81                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 22  | 10                   | 0,77                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 23  | 19                   | 1,70                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 24  | 10                   | 0,66                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 25  | 10                   | 0,74                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 26  | 10                   | 0,42                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 27  | 10                   | 0,47                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 28  | 10                   | 0,89                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 29  | 10                   | 0,55                      |
| 2023 | 2         | 4            | 66              | 102     | 2                    | 30  | 19                   | 1,75                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 1   | 10                   | 0,60                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 2   | 19                   | 0,59                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 3   | 10                   | 9,26                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 4   | 10                   | 3,74                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 5   | 10                   | 1,69                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 6   | 10                   | 1,04                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 7   | 10                   | 0,89                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 8   | 10                   | 2,82                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 9   | 19                   | 1,45                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 10  | 9                    | 0,90                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 11  | 9                    | 0,72                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 12  | 9                    | 0,55                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 13  | 9                    | 0,44                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 14  | 9                    | 0,62                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 15  | 10                   | 0,53                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 16  | 10                   | 1,15                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 17  | 10                   | 0,58                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 18  | 9                    | 0,52                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 19  | 9                    | 1,72                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 20  | 9                    | 1,71                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 21  | 10                   | 0,56                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 22  | 10                   | 0,63                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 23  | 19                   | 0,54                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 24  | 10                   | 1,48                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 25  | 9                    | 3,02                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 26  | 9                    | 0,75                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 27  | 9                    | 5,61                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 28  | 9                    | 2,66                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 29  | 10                   | 3,42                      |
| 2023 | 2         | 4            | 68              | 102     | 2                    | 30  | 10                   | 0,98                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 70              | 102     | 2                    | 1   | 19                   | 1,87                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 2   | 19                   | 3,33                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 3   | 19                   | 1,22                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 4   | 19                   | 1,93                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 5   | 19                   | 1,16                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 6   | 9                    | 0,82                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 7   | 10                   | 0,67                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 8   | 10                   | 0,70                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 9   | 19                   | 0,99                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 10  | 19                   | 1,74                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 11  | 19                   | 2,07                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 12  | 19                   | 2,96                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 13  | 19                   | 1,39                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 14  | 19                   | 1,53                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 15  | 19                   | 0,73                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 16  | 19                   | 0,58                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 17  | 19                   | 1,03                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 18  | 19                   | 0,78                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 19  | 19                   | 0,79                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 20  | 19                   | 0,93                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 21  | 19                   | 0,91                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 22  | 19                   | 0,88                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 23  | 19                   | 1,55                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 24  | 19                   | 1,35                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 25  | 19                   | 2,12                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 26  | 19                   | 2,15                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 27  | 19                   | 1,96                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 28  | 19                   | 2,64                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 29  | 19                   | 1,57                      |
| 2023 | 2         | 4            | 70              | 102     | 2                    | 30  | 19                   | 1,96                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 1   | 19                   | 1,40                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 2   | 19                   | 1,48                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 3   | 10                   | 1,71                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 4   | 10                   | 1,52                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 5   | 10                   | 1,28                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 6   | 10                   | 1,45                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 7   | 11                   | 1,11                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 8   | 10                   | 1,38                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 9   | 19                   | 0,72                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 10  | 10                   | 2,15                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 11  | 10                   | 1,70                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 12  | 19                   | 1,79                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 13  | 19                   | 1,46                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 14  | 19                   | 1,14                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 15  | 10                   | 1,83                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 16  | 19                   | 1,10                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 17  | 10                   | 1,39                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 18  | 10                   | 1,53                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 19  | 9                    | 1,01                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 20  | 10                   | 0,93                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 21  | 19                   | 1,28                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 22  | 10                   | 4,70                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 23  | 19                   | 0,93                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 24  | 10                   | 0,96                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 25  | 10                   | 1,20                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 26  | 19                   | 2,00                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 27  | 9                    | 2,21                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 28  | 10                   | 0,96                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 29  | 10                   | 0,87                      |
| 2023 | 2         | 4            | 73              | 102     | 2                    | 30  | 10                   | 1,05                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 1   | 10                   | 0,43                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 2   | 19                   | 0,33                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 3   | 10                   | 1,98                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 4   | 10                   | 1,23                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 5   | 10                   | 0,33                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 6   | 11                   | 1,15                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 7   | 11                   | 0,81                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 8   | 10                   | 0,82                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 9   | 19                   | 2,05                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 10  | 10                   | 0,36                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 11  | 10                   | 0,35                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 12  | 10                   | 0,55                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 13  | 10                   | 0,74                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 14  | 10                   | 0,41                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 15  | 10                   | 0,72                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 16  | 19                   | 1,54                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 17  | 10                   | 0,56                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 18  | 10                   | 0,84                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 19  | 10                   | 0,48                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 20  | 10                   | 0,84                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 21  | 10                   | 1,29                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 22  | 10                   | 1,55                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 23  | 11                   | 0,54                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 24  | 10                   | 0,74                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 25  | 10                   | 1,22                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 26  | 10                   | 0,55                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 27  | 10                   | 1,39                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 28  | 10                   | 0,33                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 29  | 10                   | 0,96                      |
| 2023 | 2         | 4            | 76              | 102     | 2                    | 30  | 11                   | 1,90                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 1   | 19                   | 0,18                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 2   | 19                   | 0,37                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 3   | 9                    | 0,24                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 4   | 19                   | 0,31                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 5   | 9                    | 0,29                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 6   | 9                    | 0,33                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 7   | 18                   | 0,31                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 8   | 18                   | 0,25                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 9   | 19                   | 1,65                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 10  | 10                   | 1,15                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 81              | 102     | 2                    | 11  | 9                    | 0,25                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 12  | 19                   | 0,22                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 13  | 18                   | 0,34                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 14  | 19                   | 0,28                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 15  | 19                   | 0,22                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 16  | 19                   | 0,48                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 17  | 18                   | 2,19                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 18  | 9                    | 0,60                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 19  | 19                   | 0,23                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 20  | 10                   | 0,24                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 21  | 19                   | 0,21                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 22  | 19                   | 0,23                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 23  | 19                   | 0,34                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 24  | 9                    | 0,21                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 25  | 18                   | 0,26                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 26  | 19                   | 0,79                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 27  | 19                   | 2,92                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 28  | 18                   | 2,81                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 29  | 19                   | 7,26                      |
| 2023 | 2         | 4            | 81              | 102     | 2                    | 30  | 19                   | 0,44                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 1   | 19                   | 0,34                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 2   | 19                   | 0,35                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 3   | 19                   | 0,60                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 4   | 19                   | 0,42                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 5   | 19                   | 0,38                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 6   | 10                   | 0,50                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 7   | 18                   | 0,42                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 8   | 18                   | 0,44                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 9   | 19                   | 0,42                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 10  | 18                   | 0,68                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 11  | 19                   | 0,35                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 12  | 19                   | 0,48                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 13  | 19                   | 0,36                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 14  | 19                   | 0,28                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 15  | 19                   | 0,29                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 16  | 19                   | 0,62                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 17  | 19                   | 1,14                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 18  | 19                   | 1,98                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 19  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 20  | 18                   | 1,06                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 21  | 18                   | 0,37                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 22  | 18                   | 0,29                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 23  | 19                   | 0,46                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 24  | 18                   | 0,35                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 25  | 18                   | 0,72                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 26  | 19                   | 0,44                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 27  | 18                   | 0,28                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 28  | 18                   | 1,00                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 29  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 85              | 102     | 2                    | 30  | 19                   | 0,52                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 1   | 19                   | 0,19                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 2   | 19                   | 0,21                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 3   | 9                    | 0,21                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 4   | 19                   | 0,25                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 5   | 19                   | 0,34                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 6   | 19                   | 0,41                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 7   | 19                   | 2,14                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 8   | 18                   | 0,31                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 9   | 19                   | 0,32                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 10  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 11  | 19                   | 0,21                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 12  | 19                   | 0,25                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 13  | 19                   | 0,51                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 14  | 19                   | 1,21                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 15  | 19                   | 0,26                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 16  | 19                   | 0,32                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 17  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 18  | 19                   | 0,51                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 19  | 19                   | 0,49                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 20  | 19                   | 2,94                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 21  | 9                    | 3,76                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 22  | 19                   | 0,29                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 23  | 19                   | 1,81                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 24  | 19                   | 0,25                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 25  | 20                   | 0,21                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 26  | 19                   | 0,57                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 27  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 28  | 19                   | 0,26                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 29  | 19                   | 0,23                      |
| 2023 | 2         | 4            | 86              | 102     | 2                    | 30  | 19                   | 0,25                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 1   | 12                   | 0,24                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 2   | 19                   | 0,20                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 3   | 20                   | 0,14                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 4   | 20                   | 0,24                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 5   | 19                   | 0,15                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 6   | 11                   | 0,26                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 7   | 10                   | 0,12                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 8   | 19                   | 0,07                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 9   | 20                   | 0,17                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 10  | 11                   | 0,10                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 11  | 19                   | 0,11                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 12  | 9                    | 0,21                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 13  | 20                   | 0,14                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 14  | 10                   | 0,14                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 15  | 13                   | 0,39                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 16  | 20                   | 0,27                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 17  | 11                   | 0,22                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 18  | 20                   | 0,24                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 19  | 19                   | 0,12                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 20  | 20                   | 0,08                      |





## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 88              | 102     | 2                    | 21  | 20                   | 0,30                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 22  | 20                   | 0,12                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 23  | 19                   | 0,04                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 24  | 19                   | 0,11                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 25  | 19                   | 0,07                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 26  | 20                   | 0,12                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 27  | 9                    | 0,17                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 28  | 20                   | 0,00                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 29  | 21                   | 0,22                      |
| 2023 | 2         | 4            | 88              | 102     | 2                    | 30  | 18                   | 0,04                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 1   | 19                   | 0,13                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 2   | 19                   | 0,16                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 3   | 19                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 4   | 19                   | 0,08                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 5   | 20                   | 0,31                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 6   | 19                   | 0,35                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 7   | 20                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 8   | 20                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 9   | 20                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 10  | 19                   | 0,32                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 11  | 8                    | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 12  | 15                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 13  | 19                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 14  | 20                   | 0,36                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 15  | 20                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 16  | 19                   | 0,17                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 17  | 19                   | 0,15                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 18  | 20                   | 0,08                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 19  | 19                   | 0,60                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 20  | 20                   | 0,20                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 21  | 20                   | 0,28                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 22  | 19                   | 0,21                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 23  | 19                   | 0,09                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 24  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 25  | 19                   | 0,59                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 26  | 19                   | 0,00                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 27  | 19                   | 0,26                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 28  | 19                   | 0,41                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 29  | 19                   | 0,24                      |
| 2023 | 2         | 4            | 91              | 102     | 2                    | 30  | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 1   | 19                   | 1,96                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 2   | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 3   | 19                   | 0,99                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 4   | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 5   | 17                   | 0,84                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 6   | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 7   | 20                   | 25,40                     |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 8   | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 9   | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 10  | 20                   | 0,96                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 11  | 20                   | 21,40                     |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 12  | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 13  | 18                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 14  | 19                   | 0,60                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 15  | 20                   | 1,29                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 16  | 18                   | 0,70                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 17  | 19                   | 3,58                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 18  | 18                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 19  | 18                   | 0,60                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 20  | 19                   | 1,16                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 22  | 20                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 23  | 19                   | 5,71                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 24  | 18                   | 0,58                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 25  | 19                   | 1,69                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 26  | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 27  | 19                   | 1,83                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 28  | 18                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 29  | 19                   | 0,00                      |
| 2023 | 2         | 4            | 94              | 102     | 2                    | 30  | 19                   | 3,68                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 1   | 19                   | 0,19                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 2   | 19                   | 0,26                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 3   | 18                   | 0,33                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 4   | 18                   | 0,22                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 5   | 19                   | 0,22                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 6   | 19                   | 0,29                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 7   | 18                   | 0,31                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 8   | 11                   | 0,76                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 9   | 18                   | 6,08                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 10  | 10                   | 0,57                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 11  | 10                   | 0,19                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 12  | 18                   | 0,24                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 13  | 18                   | 0,32                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 14  | 9                    | 0,37                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 15  | 18                   | 0,25                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 16  | 18                   | 0,33                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 17  | 18                   | 0,20                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 18  | 18                   | 0,14                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 19  | 19                   | 0,31                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 20  | 10                   | 0,20                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 21  | 15                   | 0,23                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 22  | 15                   | 0,31                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 23  | 20                   | 0,08                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 24  | 15                   | 0,22                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 25  | 10                   | 0,25                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 26  | 14                   | 0,17                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 27  | 19                   | 0,27                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 28  | 10                   | 0,10                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 29  | 11                   | 0,54                      |
| 2023 | 2         | 4            | 95              | 102     | 2                    | 30  | 17                   | 0,31                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 1   | 14                   | 0,21                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 4            | 97              | 102     | 2                    | 2   | 12                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 3   | 18                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 4   | 17                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 5   | 10                   | 0,42                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 6   | 10                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 7   | 13                   | 0,69                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 8   | 11                   | 0,19                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 9   | 12                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 10  | 17                   | 1,66                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 11  | 9                    | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 12  | 17                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 13  | 14                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 14  | 11                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 15  | 9                    | 0,17                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 16  | 10                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 17  | 14                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 18  | 17                   | 0,49                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 19  | 15                   | 0,71                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 20  | 10                   | 0,59                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 21  | 14                   | 0,15                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 22  | 15                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 24  | 15                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 25  | 15                   | 3,33                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 26  | 16                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 27  | 15                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 28  | 15                   | 0,00                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 29  | 9                    | 0,58                      |
| 2023 | 2         | 4            | 97              | 102     | 2                    | 30  | 11                   | 0,00                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 1   | 18                   | 0,45                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 2   | 20                   | 0,58                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 3   | 19                   | 0,51                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 4   | 19                   | 0,36                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 5   | 19                   | 0,48                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 6   | 19                   | 0,61                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 7   | 18                   | 0,65                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 8   | 18                   | 0,49                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 9   | 18                   | 39,64                     |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 10  | 19                   | 0,76                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 11  | 19                   | 0,90                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 12  | 18                   | 0,27                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 13  | 18                   | 0,72                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 14  | 19                   | 0,24                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 15  | 18                   | 0,21                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 16  | 19                   | 4,96                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 17  | 18                   | 0,37                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 18  | 18                   | 1,24                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 19  | 19                   | 0,26                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 20  | 18                   | 0,57                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 21  | 18                   | 0,23                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 22  | 18                   | 0,61                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 23  | 19                   | 0,24                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 24  | 18                   | 0,63                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 25  | 18                   | 0,53                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 26  | 18                   | 0,25                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 27  | 19                   | 4,05                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 28  | 18                   | 0,15                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 29  | 18                   | 0,30                      |
| 2023 | 2         | 4            | 99              | 102     | 2                    | 30  | 18                   | 0,27                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 1   | 19                   | 1,06                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 2   | 10                   | 1,39                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 3   | 10                   | 3,25                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 4   | 10                   | 1,16                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 5   | 10                   | 0,69                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 6   | 10                   | 0,59                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 7   | 19                   | 1,11                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 8   | 10                   | 1,01                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 9   | 10                   | 1,54                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 10  | 10                   | 1,00                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 11  | 10                   | 1,42                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 12  | 10                   | 0,53                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 13  | 10                   | 0,67                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 14  | 10                   | 1,09                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 15  | 10                   | 0,85                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 16  | 10                   | 0,81                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 17  | 10                   | 1,31                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 18  | 10                   | 0,97                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 19  | 10                   | 0,80                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 20  | 11                   | 0,96                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 21  | 11                   | 1,66                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 22  | 19                   | 1,24                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 23  | 10                   | 0,73                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 24  | 10                   | 0,47                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 25  | 10                   | 2,13                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 26  | 10                   | 0,99                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 27  | 10                   | 1,37                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 28  | 19                   | 1,37                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 29  | 10                   | 1,40                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 30  | 10                   | 2,16                      |
| 2023 | 2         | 5            | 5               | 102     | 2                    | 31  | 10                   | 0,98                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 1   | 10                   | 0,37                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 2   | 10                   | 0,28                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 3   | 10                   | 0,29                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 4   | 10                   | 0,34                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 5   | 10                   | 0,32                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 6   | 10                   | 0,72                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 7   | 19                   | 0,54                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 8   | 10                   | 0,70                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 9   | 10                   | 0,58                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 10  | 10                   | 0,50                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 11  | 10                   | 12,40                     |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 8               | 102     | 2                    | 12  | 10                   | 0,33                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 13  | 10                   | 0,32                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 14  | 10                   | 0,33                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 15  | 10                   | 0,29                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 16  | 10                   | 0,60                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 17  | 10                   | 0,59                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 18  | 10                   | 0,23                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 19  | 10                   | 0,35                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 20  | 10                   | 0,25                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 21  | 11                   | 0,31                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 22  | 10                   | 0,23                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 23  | 10                   | 0,27                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 24  | 10                   | 0,27                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 25  | 10                   | 0,28                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 26  | 10                   | 0,28                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 27  | 11                   | 0,35                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 28  | 19                   | 0,33                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 29  | 10                   | 0,27                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 30  | 10                   | 0,27                      |
| 2023 | 2         | 5            | 8               | 102     | 2                    | 31  | 10                   | 0,23                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 1   | 19                   | 2,68                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 2   | 19                   | 3,80                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 3   | 19                   | 3,55                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 4   | 19                   | 3,40                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 5   | 19                   | 4,26                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 6   | 10                   | 2,08                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 7   | 19                   | 2,80                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 8   | 19                   | 4,45                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 9   | 19                   | 2,96                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 10  | 19                   | 2,68                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 11  | 19                   | 2,61                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 12  | 19                   | 2,93                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 13  | 10                   | 3,56                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 14  | 9                    | 2,01                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 15  | 19                   | 3,43                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 16  | 19                   | 4,19                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 17  | 19                   | 3,56                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 18  | 19                   | 2,64                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 19  | 19                   | 4,33                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 20  | 19                   | 3,59                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 21  | 10                   | 1,64                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 22  | 19                   | 5,65                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 23  | 9                    | 1,55                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 24  | 19                   | 3,39                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 25  | 19                   | 2,39                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 26  | 9                    | 1,47                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 27  | 10                   | 0,67                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 28  | 19                   | 2,46                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 29  | 10                   | 1,10                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 30  | 9                    | 0,91                      |
| 2023 | 2         | 5            | 13              | 102     | 2                    | 31  | 19                   | 2,72                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 1   | 10                   | 0,45                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 2   | 10                   | 0,90                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 3   | 9                    | 0,86                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 4   | 10                   | 0,50                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 5   | 9                    | 0,39                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 6   | 10                   | 3,62                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 7   | 10                   | 0,59                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 8   | 9                    | 0,40                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 9   | 10                   | 0,39                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 10  | 9                    | 0,74                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 11  | 10                   | 0,41                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 12  | 10                   | 0,42                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 13  | 9                    | 0,62                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 14  | 10                   | 0,73                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 15  | 10                   | 0,79                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 16  | 10                   | 0,67                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 17  | 9                    | 1,08                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 18  | 9                    | 0,46                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 19  | 9                    | 0,43                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 20  | 10                   | 0,47                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 21  | 10                   | 0,87                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 22  | 10                   | 0,57                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 23  | 10                   | 0,46                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 24  | 9                    | 0,97                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 25  | 10                   | 0,35                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 26  | 9                    | 2,04                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 27  | 10                   | 0,43                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 28  | 10                   | 0,48                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 29  | 9                    | 0,38                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 30  | 10                   | 0,39                      |
| 2023 | 2         | 5            | 15              | 102     | 2                    | 31  | 9                    | 0,45                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 1   | 10                   | 0,33                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 2   | 10                   | 0,43                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 3   | 10                   | 0,63                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 4   | 10                   | 3,26                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 5   | 10                   | 3,09                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 6   | 10                   | 2,43                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 7   | 19                   | 0,49                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 8   | 10                   | 0,78                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 9   | 10                   | 0,38                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 10  | 10                   | 0,36                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 11  | 10                   | 0,84                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 12  | 10                   | 0,32                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 13  | 10                   | 1,54                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 14  | 10                   | 2,01                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 15  | 10                   | 2,19                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 16  | 10                   | 1,49                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 17  | 10                   | 0,82                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 18  | 10                   | 1,03                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 17              | 102     | 2                    | 19  | 10                   | 0,66                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 20  | 10                   | 1,12                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 21  | 11                   | 1,59                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 22  | 19                   | 1,20                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 23  | 10                   | 1,48                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 24  | 10                   | 3,25                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 25  | 10                   | 2,93                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 26  | 10                   | 0,32                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 27  | 10                   | 0,90                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 28  | 19                   | 0,84                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 29  | 10                   | 0,52                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 30  | 10                   | 0,57                      |
| 2023 | 2         | 5            | 17              | 102     | 2                    | 31  | 10                   | 0,55                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 1   | 19                   | 5,12                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 2   | 19                   | 4,21                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 3   | 19                   | 0,96                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 4   | 9                    | 1,15                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 5   | 19                   | 0,60                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 6   | 19                   | 0,99                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 7   | 19                   | 0,83                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 8   | 19                   | 0,78                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 9   | 19                   | 0,83                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 10  | 19                   | 0,58                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 11  | 19                   | 1,38                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 12  | 19                   | 1,26                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 13  | 19                   | 0,52                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 14  | 19                   | 0,45                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 15  | 19                   | 0,89                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 16  | 19                   | 0,82                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 17  | 19                   | 1,15                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 18  | 9                    | 0,35                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 19  | 19                   | 0,94                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 20  | 10                   | 4,67                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 21  | 19                   | 1,87                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 22  | 19                   | 1,97                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 23  | 19                   | 0,99                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 24  | 9                    | 0,47                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 25  | 19                   | 1,44                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 26  | 19                   | 1,06                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 27  | 9                    | 1,52                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 28  | 19                   | 0,41                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 29  | 19                   | 0,44                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 30  | 19                   | 0,44                      |
| 2023 | 2         | 5            | 18              | 102     | 2                    | 31  | 19                   | 1,02                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 1   | 19                   | 1,04                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 2   | 19                   | 1,07                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 3   | 19                   | 1,01                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 4   | 19                   | 4,64                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 5   | 19                   | 0,86                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 6   | 19                   | 0,97                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 7   | 19                   | 1,13                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 8   | 19                   | 5,61                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 9   | 19                   | 1,14                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 10  | 19                   | 0,36                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 11  | 19                   | 0,91                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 12  | 19                   | 0,81                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 13  | 19                   | 0,75                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 14  | 10                   | 1,27                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 15  | 19                   | 0,75                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 16  | 19                   | 0,83                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 17  | 19                   | 1,02                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 18  | 19                   | 0,95                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 19  | 19                   | 1,04                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 20  | 10                   | 5,39                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 21  | 19                   | 1,37                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 22  | 19                   | 1,52                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 23  | 19                   | 0,89                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 24  | 19                   | 1,16                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 25  | 19                   | 0,99                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 26  | 19                   | 1,21                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 27  | 19                   | 1,05                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 28  | 19                   | 1,11                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 29  | 19                   | 1,01                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 30  | 19                   | 1,22                      |
| 2023 | 2         | 5            | 19              | 102     | 2                    | 31  | 19                   | 0,72                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 1   | 19                   | 1,06                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 2   | 19                   | 1,14                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 3   | 9                    | 0,57                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 4   | 19                   | 0,45                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 5   | 19                   | 0,48                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 6   | 9                    | 0,41                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 7   | 19                   | 0,34                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 8   | 19                   | 0,94                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 9   | 19                   | 0,49                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 10  | 19                   | 0,36                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 11  | 19                   | 3,36                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 12  | 19                   | 3,59                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 13  | 10                   | 1,23                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 14  | 9                    | 3,20                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 15  | 19                   | 2,57                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 16  | 9                    | 1,64                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 17  | 10                   | 2,38                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 18  | 19                   | 3,12                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 19  | 19                   | 1,73                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 20  | 19                   | 0,75                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 21  | 19                   | 0,69                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 22  | 19                   | 0,66                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 23  | 19                   | 0,67                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 24  | 19                   | 0,80                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 25  | 19                   | 1,17                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 20              | 102     | 2                    | 26  | 19                   | 0,74                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 27  | 10                   | 6,06                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 28  | 19                   | 1,92                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 29  | 9                    | 1,05                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 30  | 19                   | 0,60                      |
| 2023 | 2         | 5            | 20              | 102     | 2                    | 31  | 19                   | 1,14                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 1   | 19                   | 2,70                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 2   | 19                   | 2,93                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 3   | 19                   | 1,95                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 4   | 19                   | 3,14                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 5   | 9                    | 1,70                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 6   | 19                   | 2,24                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 7   | 19                   | 1,58                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 8   | 19                   | 0,91                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 9   | 19                   | 2,55                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 10  | 19                   | 1,91                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 11  | 19                   | 1,86                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 12  | 19                   | 1,82                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 13  | 19                   | 2,07                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 14  | 9                    | 0,87                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 15  | 10                   | 1,87                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 16  | 9                    | 1,45                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 17  | 19                   | 2,24                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 18  | 19                   | 2,09                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 19  | 19                   | 1,93                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 20  | 19                   | 1,17                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 21  | 19                   | 1,22                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 22  | 19                   | 1,09                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 23  | 10                   | 0,68                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 24  | 19                   | 1,92                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 25  | 19                   | 1,83                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 26  | 19                   | 2,11                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 27  | 9                    | 1,15                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 28  | 19                   | 1,66                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 29  | 19                   | 1,26                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 30  | 9                    | 2,34                      |
| 2023 | 2         | 5            | 23              | 102     | 2                    | 31  | 19                   | 1,85                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 1   | 10                   | 0,65                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 2   | 10                   | 0,53                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 3   | 10                   | 0,83                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 4   | 10                   | 0,72                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 5   | 10                   | 0,75                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 6   | 10                   | 0,51                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 7   | 10                   | 0,48                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 8   | 10                   | 0,65                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 9   | 10                   | 1,41                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 10  | 10                   | 0,94                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 11  | 10                   | 0,67                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 12  | 10                   | 1,31                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 13  | 10                   | 0,58                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 14  | 10                   | 0,59                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 15  | 10                   | 0,77                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 16  | 10                   | 1,05                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 17  | 10                   | 0,56                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 18  | 9                    | 4,80                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 19  | 10                   | 0,77                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 20  | 10                   | 1,73                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 21  | 10                   | 1,13                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 22  | 10                   | 1,28                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 23  | 10                   | 14,40                     |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 24  | 10                   | 3,16                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 25  | 10                   | 2,25                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 26  | 10                   | 3,24                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 27  | 10                   | 1,19                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 28  | 11                   | 0,96                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 29  | 10                   | 1,27                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 30  | 10                   | 2,24                      |
| 2023 | 2         | 5            | 25              | 102     | 2                    | 31  | 10                   | 2,16                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 1   | 19                   | 0,76                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 2   | 19                   | 0,97                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 3   | 19                   | 1,62                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 4   | 9                    | 1,92                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 5   | 20                   | 4,48                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 6   | 9                    | 0,69                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 7   | 19                   | 0,49                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 8   | 19                   | 0,56                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 9   | 19                   | 0,93                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 10  | 19                   | 0,53                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 11  | 19                   | 1,38                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 12  | 19                   | 3,93                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 13  | 19                   | 0,65                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 14  | 19                   | 0,66                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 15  | 19                   | 1,10                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 16  | 19                   | 0,99                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 17  | 20                   | 1,75                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 18  | 20                   | 1,00                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 19  | 19                   | 0,49                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 20  | 19                   | 0,37                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 21  | 19                   | 5,92                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 22  | 19                   | 0,37                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 23  | 19                   | 8,64                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 24  | 20                   | 0,88                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 25  | 19                   | 0,45                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 26  | 19                   | 2,08                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 27  | 19                   | 0,28                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 28  | 20                   | 0,93                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 29  | 19                   | 1,72                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 30  | 19                   | 0,27                      |
| 2023 | 2         | 5            | 27              | 102     | 2                    | 31  | 19                   | 0,54                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 1   | 19                   | 1,54                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 41              | 102     | 2                    | 2   | 9                    | 1,03                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 3   | 9                    | 0,58                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 4   | 9                    | 1,47                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 5   | 9                    | 1,14                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 6   | 10                   | 9,89                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 7   | 19                   | 2,49                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 8   | 9                    | 2,06                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 9   | 9                    | 2,67                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 10  | 9                    | 2,90                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 11  | 19                   | 1,25                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 12  | 9                    | 0,99                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 13  | 10                   | 11,87                     |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 14  | 9                    | 3,90                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 15  | 9                    | 0,90                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 16  | 9                    | 1,03                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 17  | 9                    | 1,05                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 18  | 9                    | 1,18                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 19  | 19                   | 0,81                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 20  | 10                   | 8,18                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 21  | 19                   | 1,85                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 22  | 19                   | 1,49                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 23  | 19                   | 2,09                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 24  | 19                   | 1,39                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 25  | 19                   | 1,56                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 26  | 19                   | 2,03                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 27  | 9                    | 1,43                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 28  | 19                   | 1,65                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 29  | 9                    | 0,82                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 30  | 19                   | 3,35                      |
| 2023 | 2         | 5            | 41              | 102     | 2                    | 31  | 19                   | 1,33                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 1   | 19                   | 0,82                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 2   | 19                   | 1,22                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 3   | 19                   | 1,08                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 4   | 19                   | 2,04                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 5   | 19                   | 1,04                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 6   | 19                   | 0,93                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 7   | 19                   | 0,91                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 8   | 19                   | 1,53                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 9   | 19                   | 1,37                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 10  | 19                   | 1,61                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 11  | 19                   | 0,98                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 12  | 19                   | 1,74                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 13  | 19                   | 0,91                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 14  | 19                   | 0,80                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 15  | 19                   | 0,89                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 16  | 19                   | 0,99                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 17  | 19                   | 1,01                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 18  | 19                   | 3,07                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 19  | 19                   | 4,34                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 20  | 19                   | 2,27                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 21  | 19                   | 4,40                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 22  | 19                   | 3,14                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 23  | 19                   | 3,76                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 24  | 19                   | 4,99                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 25  | 19                   | 1,48                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 26  | 19                   | 0,52                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 27  | 19                   | 1,20                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 28  | 19                   | 1,26                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 29  | 19                   | 3,82                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 30  | 19                   | 0,38                      |
| 2023 | 2         | 5            | 44              | 102     | 2                    | 31  | 19                   | 0,55                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 1   | 19                   | 0,51                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 2   | 19                   | 0,58                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 3   | 19                   | 0,44                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 4   | 19                   | 0,55                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 5   | 19                   | 0,44                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 6   | 9                    | 0,40                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 7   | 19                   | 0,73                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 8   | 19                   | 0,65                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 9   | 10                   | 0,38                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 10  | 19                   | 0,57                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 11  | 19                   | 0,80                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 12  | 19                   | 1,17                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 13  | 9                    | 1,03                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 14  | 9                    | 1,29                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 15  | 19                   | 1,37                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 16  | 19                   | 1,90                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 17  | 19                   | 2,50                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 18  | 19                   | 2,60                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 19  | 19                   | 2,07                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 20  | 19                   | 1,11                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 21  | 19                   | 1,01                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 22  | 19                   | 1,23                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 23  | 19                   | 1,55                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 24  | 9                    | 1,11                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 25  | 19                   | 1,94                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 26  | 19                   | 1,62                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 27  | 10                   | 1,61                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 28  | 19                   | 1,60                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 29  | 19                   | 1,40                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 30  | 19                   | 1,71                      |
| 2023 | 2         | 5            | 47              | 102     | 2                    | 31  | 19                   | 3,34                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 1   | 19                   | 1,09                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 2   | 18                   | 2,31                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 3   | 19                   | 1,12                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 4   | 19                   | 1,04                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 5   | 19                   | 0,58                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 6   | 19                   | 0,37                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 7   | 19                   | 0,26                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 8   | 18                   | 0,46                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 50              | 102     | 2                    | 9   | 18                   | 0,64                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 10  | 19                   | 0,66                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 11  | 19                   | 0,49                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 12  | 19                   | 0,39                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 13  | 10                   | 0,69                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 14  | 9                    | 0,78                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 15  | 10                   | 0,74                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 16  | 19                   | 2,42                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 17  | 18                   | 0,45                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 18  | 9                    | 0,91                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 19  | 18                   | 0,51                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 20  | 19                   | 0,39                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 21  | 19                   | 0,30                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 22  | 19                   | 0,58                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 23  | 19                   | 0,90                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 24  | 9                    | 0,46                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 25  | 18                   | 0,61                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 26  | 19                   | 0,58                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 27  | 9                    | 0,40                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 28  | 19                   | 0,62                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 29  | 18                   | 0,40                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 30  | 19                   | 0,62                      |
| 2023 | 2         | 5            | 50              | 102     | 2                    | 31  | 18                   | 0,99                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 1   | 19                   | 0,34                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 2   | 19                   | 0,37                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 3   | 19                   | 0,39                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 4   | 19                   | 0,35                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 5   | 19                   | 0,36                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 6   | 19                   | 0,36                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 7   | 19                   | 0,32                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 8   | 19                   | 0,38                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 9   | 19                   | 0,32                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 10  | 19                   | 0,34                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 11  | 19                   | 0,56                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 12  | 19                   | 0,62                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 13  | 10                   | 1,03                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 14  | 9                    | 0,45                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 15  | 19                   | 0,49                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 16  | 19                   | 0,80                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 17  | 20                   | 3,42                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 18  | 19                   | 4,24                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 19  | 19                   | 2,42                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 20  | 19                   | 1,58                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 21  | 19                   | 1,79                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 22  | 19                   | 0,87                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 23  | 19                   | 1,56                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 24  | 19                   | 1,60                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 25  | 19                   | 1,57                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 26  | 19                   | 1,64                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 27  | 19                   | 0,95                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 28  | 19                   | 1,74                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 29  | 19                   | 0,87                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 30  | 19                   | 1,07                      |
| 2023 | 2         | 5            | 52              | 102     | 2                    | 31  | 19                   | 1,72                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 1   | 19                   | 0,63                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 2   | 19                   | 0,86                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 3   | 19                   | 0,53                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 4   | 19                   | 0,37                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 5   | 19                   | 0,37                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 6   | 9                    | 1,72                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 7   | 19                   | 0,35                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 8   | 19                   | 0,34                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 9   | 19                   | 0,81                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 10  | 9                    | 0,52                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 11  | 19                   | 0,46                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 12  | 9                    | 1,19                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 13  | 10                   | 0,52                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 14  | 9                    | 5,88                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 15  | 19                   | 0,64                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 16  | 9                    | 1,28                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 17  | 19                   | 1,82                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 18  | 19                   | 0,56                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 19  | 9                    | 0,56                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 20  | 10                   | 1,48                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 21  | 11                   | 2,60                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 22  | 19                   | 1,00                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 23  | 19                   | 6,59                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 24  | 19                   | 3,73                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 25  | 9                    | 0,87                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 26  | 19                   | 2,07                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 27  | 9                    | 1,26                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 28  | 9                    | 3,53                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 29  | 9                    | 1,21                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 30  | 9                    | 0,98                      |
| 2023 | 2         | 5            | 54              | 102     | 2                    | 31  | 19                   | 0,74                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 1   | 10                   | 0,39                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 2   | 10                   | 0,35                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 3   | 10                   | 0,34                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 4   | 10                   | 0,41                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 5   | 10                   | 0,35                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 6   | 10                   | 1,34                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 7   | 19                   | 0,73                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 8   | 10                   | 0,42                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 9   | 10                   | 0,36                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 10  | 10                   | 0,32                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 11  | 10                   | 0,42                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 12  | 11                   | 0,62                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 13  | 10                   | 1,25                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 14  | 10                   | 0,37                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 15  | 10                   | 0,54                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 63              | 102     | 2                    | 16  | 10                   | 0,53                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 17  | 10                   | 0,45                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 18  | 10                   | 3,07                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 19  | 10                   | 0,37                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 20  | 10                   | 0,34                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 21  | 11                   | 0,34                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 22  | 19                   | 1,11                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 23  | 12                   | 0,37                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 24  | 10                   | 0,43                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 25  | 9                    | 0,68                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 26  | 10                   | 0,44                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 27  | 10                   | 0,39                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 28  | 11                   | 0,98                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 29  | 10                   | 0,53                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 30  | 10                   | 0,38                      |
| 2023 | 2         | 5            | 63              | 102     | 2                    | 31  | 10                   | 0,50                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 1   | 10                   | 1,05                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 2   | 10                   | 0,51                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 3   | 10                   | 0,68                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 4   | 10                   | 5,70                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 5   | 10                   | 0,41                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 6   | 10                   | 0,22                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 7   | 19                   | 0,64                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 8   | 10                   | 0,37                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 9   | 10                   | 0,20                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 10  | 10                   | 0,34                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 11  | 10                   | 0,27                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 12  | 10                   | 0,22                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 13  | 10                   | 0,51                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 14  | 10                   | 0,37                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 15  | 10                   | 0,25                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 16  | 10                   | 0,36                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 17  | 10                   | 0,26                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 18  | 10                   | 0,29                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 19  | 10                   | 0,33                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 20  | 10                   | 0,29                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 21  | 11                   | 0,41                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 22  | 19                   | 0,32                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 23  | 10                   | 0,22                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 24  | 10                   | 0,47                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 25  | 10                   | 0,64                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 26  | 10                   | 0,21                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 27  | 10                   | 0,38                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 28  | 19                   | 0,25                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 29  | 10                   | 0,47                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 30  | 10                   | 0,23                      |
| 2023 | 2         | 5            | 66              | 102     | 2                    | 31  | 10                   | 0,25                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 1   | 10                   | 1,23                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 2   | 9                    | 3,17                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 3   | 9                    | 3,10                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 4   | 9                    | 1,11                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 5   | 9                    | 0,65                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 6   | 9                    | 0,43                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 7   | 19                   | 0,76                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 8   | 9                    | 0,81                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 9   | 9                    | 0,78                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 10  | 10                   | 0,37                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 11  | 9                    | 0,30                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 12  | 10                   | 0,32                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 13  | 9                    | 0,36                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 14  | 9                    | 0,44                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 15  | 10                   | 0,54                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 16  | 9                    | 3,28                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 17  | 9                    | 0,93                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 18  | 9                    | 2,24                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 19  | 9                    | 1,84                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 20  | 9                    | 2,34                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 21  | 10                   | 0,38                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 22  | 10                   | 0,38                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 23  | 9                    | 2,78                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 24  | 9                    | 1,70                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 25  | 9                    | 0,69                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 26  | 10                   | 0,32                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 27  | 9                    | 1,21                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 28  | 10                   | 1,24                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 29  | 9                    | 1,21                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 30  | 10                   | 0,44                      |
| 2023 | 2         | 5            | 68              | 102     | 2                    | 31  | 9                    | 0,45                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 1   | 19                   | 1,67                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 2   | 19                   | 1,51                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 3   | 19                   | 1,00                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 4   | 19                   | 1,29                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 5   | 19                   | 1,31                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 6   | 19                   | 0,67                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 7   | 19                   | 0,66                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 8   | 19                   | 1,48                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 9   | 19                   | 1,87                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 10  | 19                   | 1,51                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 11  | 19                   | 2,18                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 12  | 19                   | 1,61                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 13  | 9                    | 0,71                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 14  | 9                    | 1,57                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 15  | 19                   | 1,90                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 16  | 19                   | 1,60                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 17  | 19                   | 1,76                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 18  | 19                   | 2,43                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 19  | 19                   | 2,07                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 20  | 19                   | 1,58                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 21  | 10                   | 1,11                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 22  | 19                   | 1,82                      |





## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 70              | 102     | 2                    | 23  | 19                   | 2,02                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 24  | 19                   | 2,22                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 25  | 19                   | 1,90                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 26  | 19                   | 1,69                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 27  | 19                   | 1,60                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 28  | 19                   | 1,75                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 29  | 19                   | 2,13                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 30  | 19                   | 1,46                      |
| 2023 | 2         | 5            | 70              | 102     | 2                    | 31  | 19                   | 0,89                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 1   | 10                   | 0,99                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 2   | 10                   | 0,77                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 3   | 10                   | 0,87                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 4   | 9                    | 1,59                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 5   | 9                    | 0,62                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 6   | 10                   | 0,71                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 7   | 10                   | 0,60                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 8   | 10                   | 0,79                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 9   | 9                    | 0,62                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 10  | 19                   | 1,25                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 11  | 10                   | 1,36                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 12  | 10                   | 1,15                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 13  | 10                   | 1,35                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 14  | 10                   | 1,88                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 15  | 10                   | 1,46                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 16  | 10                   | 1,38                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 17  | 19                   | 1,37                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 18  | 19                   | 1,69                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 19  | 10                   | 1,65                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 20  | 10                   | 2,68                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 21  | 10                   | 2,26                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 22  | 10                   | 0,92                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 23  | 10                   | 1,16                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 24  | 10                   | 1,26                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 25  | 10                   | 1,63                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 26  | 10                   | 2,09                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 27  | 10                   | 0,93                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 28  | 11                   | 1,13                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 29  | 9                    | 1,00                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 30  | 10                   | 0,89                      |
| 2023 | 2         | 5            | 73              | 102     | 2                    | 31  | 10                   | 0,52                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 1   | 10                   | 0,33                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 2   | 10                   | 1,04                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 3   | 10                   | 0,44                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 4   | 10                   | 0,44                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 5   | 10                   | 1,20                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 6   | 10                   | 0,71                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 7   | 11                   | 0,37                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 8   | 10                   | 1,41                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 9   | 10                   | 0,46                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 10  | 10                   | 0,33                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 11  | 10                   | 0,28                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 12  | 10                   | 11,09                     |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 13  | 10                   | 3,17                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 14  | 10                   | 2,77                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 15  | 10                   | 2,34                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 16  | 10                   | 0,81                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 17  | 10                   | 0,49                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 18  | 10                   | 0,98                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 19  | 10                   | 0,69                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 20  | 10                   | 5,10                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 21  | 11                   | 0,61                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 22  | 11                   | 0,46                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 23  | 10                   | 0,69                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 24  | 10                   | 1,90                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 25  | 10                   | 0,31                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 26  | 11                   | 0,35                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 27  | 10                   | 0,41                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 28  | 11                   | 0,41                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 29  | 10                   | 0,31                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 30  | 10                   | 1,09                      |
| 2023 | 2         | 5            | 76              | 102     | 2                    | 31  | 10                   | 0,29                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 1   | 19                   | 0,55                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 2   | 19                   | 0,70                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 3   | 19                   | 0,50                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 4   | 17                   | 0,78                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 5   | 19                   | 0,34                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 6   | 19                   | 0,27                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 7   | 19                   | 0,26                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 8   | 19                   | 0,39                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 9   | 19                   | 2,68                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 10  | 9                    | 0,24                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 11  | 19                   | 0,31                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 12  | 18                   | 0,56                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 13  | 19                   | 0,35                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 14  | 19                   | 0,51                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 15  | 18                   | 2,20                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 16  | 19                   | 4,17                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 17  | 9                    | 0,28                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 18  | 9                    | 0,21                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 19  | 19                   | 0,49                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 20  | 19                   | 0,31                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 21  | 18                   | 0,26                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 22  | 18                   | 0,35                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 23  | 19                   | 3,29                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 24  | 19                   | 2,00                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 25  | 18                   | 2,45                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 26  | 19                   | 2,64                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 27  | 18                   | 0,47                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 28  | 19                   | 0,52                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 29  | 9                    | 2,37                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 81              | 102     | 2                    | 30  | 10                   | 0,41                      |
| 2023 | 2         | 5            | 81              | 102     | 2                    | 31  | 9                    | 0,53                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 1   | 19                   | 0,39                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 2   | 19                   | 0,25                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 3   | 19                   | 0,82                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 4   | 19                   | 0,93                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 5   | 19                   | 0,83                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 6   | 19                   | 0,89                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 7   | 19                   | 0,73                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 8   | 19                   | 0,73                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 9   | 18                   | 11,73                     |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 10  | 18                   | 0,70                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 11  | 19                   | 0,77                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 12  | 19                   | 0,79                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 13  | 18                   | 1,10                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 14  | 19                   | 0,61                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 15  | 19                   | 0,68                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 16  | 19                   | 0,73                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 17  | 19                   | 0,68                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 18  | 18                   | 0,77                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 19  | 19                   | 0,73                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 20  | 18                   | 0,42                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 21  | 18                   | 0,53                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 22  | 18                   | 0,60                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 23  | 19                   | 3,11                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 24  | 18                   | 3,26                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 25  | 18                   | 0,98                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 26  | 19                   | 1,87                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 27  | 19                   | 2,30                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 28  | 19                   | 1,62                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 29  | 9                    | 0,67                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 30  | 18                   | 1,13                      |
| 2023 | 2         | 5            | 85              | 102     | 2                    | 31  | 18                   | 1,34                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 1   | 19                   | 0,39                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 2   | 19                   | 1,91                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 3   | 19                   | 2,83                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 4   | 19                   | 4,07                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 5   | 19                   | 2,16                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 6   | 10                   | 1,50                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 7   | 19                   | 3,23                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 8   | 19                   | 1,20                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 9   | 19                   | 1,72                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 10  | 19                   | 2,01                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 11  | 19                   | 1,71                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 12  | 10                   | 1,13                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 13  | 19                   | 2,49                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 14  | 11                   | 2,81                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 15  | 10                   | 1,46                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 16  | 19                   | 1,13                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 17  | 19                   | 1,75                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 18  | 19                   | 2,02                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 19  | 19                   | 2,57                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 20  | 10                   | 1,19                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 21  | 20                   | 2,54                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 22  | 19                   | 2,95                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 23  | 19                   | 2,25                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 24  | 19                   | 2,37                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 25  | 19                   | 2,01                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 26  | 19                   | 1,83                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 27  | 19                   | 1,65                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 28  | 20                   | 2,69                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 29  | 19                   | 1,89                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 30  | 19                   | 1,71                      |
| 2023 | 2         | 5            | 86              | 102     | 2                    | 31  | 19                   | 0,42                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 1   | 11                   | 0,22                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 2   | 19                   | 0,03                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 3   | 10                   | 0,12                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 4   | 21                   | 0,06                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 5   | 19                   | 0,11                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 6   | 20                   | 0,23                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 7   | 20                   | 0,16                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 8   | 9                    | 0,15                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 9   | 19                   | 0,09                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 10  | 20                   | 0,15                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 11  | 18                   | 0,09                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 12  | 20                   | 0,20                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 13  | 20                   | 0,07                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 14  | 20                   | 0,11                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 15  | 20                   | 0,12                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 16  | 10                   | 0,03                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 17  | 20                   | 0,19                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 18  | 19                   | 0,14                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 19  | 20                   | 0,09                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 20  | 19                   | 0,18                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 21  | 19                   | 0,08                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 22  | 11                   | 0,03                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 23  | 10                   | 0,18                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 24  | 10                   | 0,06                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 25  | 12                   | 0,26                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 26  | 10                   | 0,03                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 27  | 19                   | 0,28                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 28  | 19                   | 0,16                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 29  | 19                   | 0,08                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 30  | 20                   | 0,16                      |
| 2023 | 2         | 5            | 88              | 102     | 2                    | 31  | 9                    | 0,33                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 1   | 19                   | 19,73                     |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 2   | 19                   | 0,18                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 3   | 19                   | 0,08                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 4   | 19                   | 0,21                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 5   | 18                   | 0,00                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 91              | 102     | 2                    | 6   | 19                   | 0,09                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 7   | 20                   | 0,19                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 8   | 20                   | 0,14                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 9   | 19                   | 0,08                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 10  | 20                   | 1,17                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 11  | 18                   | 0,09                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 12  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 13  | 19                   | 0,18                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 14  | 20                   | 5,50                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 15  | 20                   | 0,00                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 16  | 18                   | 0,00                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 17  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 18  | 20                   | 0,10                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 19  | 19                   | 0,20                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 20  | 19                   | 0,11                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 21  | 20                   | 0,00                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 22  | 20                   | 0,12                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 23  | 19                   | 0,13                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 24  | 19                   | 0,22                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 25  | 20                   | 0,13                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 26  | 19                   | 0,27                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 27  | 20                   | 0,16                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 28  | 20                   | 0,41                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 29  | 19                   | 0,27                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 30  | 18                   | 0,38                      |
| 2023 | 2         | 5            | 91              | 102     | 2                    | 31  | 19                   | 0,63                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 1   | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 2   | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 3   | 20                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 4   | 19                   | 10,19                     |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 5   | 17                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 6   | 20                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 7   | 20                   | 2,70                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 8   | 18                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 9   | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 10  | 19                   | 1,06                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 11  | 20                   | 1,77                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 12  | 14                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 13  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 14  | 18                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 15  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 16  | 19                   | 0,60                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 17  | 19                   | 5,80                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 20  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 21  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 22  | 19                   | 2,20                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 23  | 17                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 24  | 19                   | 4,73                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 25  | 19                   | 2,67                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 26  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 27  | 20                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 28  | 19                   | 2,66                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 29  | 18                   | 3,05                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 30  | 19                   | 0,00                      |
| 2023 | 2         | 5            | 94              | 102     | 2                    | 31  | 19                   | 3,89                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 1   | 9                    | 0,19                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 2   | 18                   | 0,42                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 3   | 19                   | 0,21                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 4   | 19                   | 0,47                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 5   | 9                    | 0,27                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 6   | 18                   | 0,35                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 7   | 18                   | 0,18                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 8   | 9                    | 0,19                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 9   | 10                   | 0,39                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 10  | 18                   | 0,56                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 11  | 18                   | 0,19                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 12  | 10                   | 0,03                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 13  | 19                   | 0,67                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 14  | 19                   | 0,18                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 15  | 9                    | 0,40                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 16  | 19                   | 0,35                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 17  | 10                   | 0,42                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 18  | 10                   | 0,16                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 19  | 10                   | 0,97                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 20  | 18                   | 0,28                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 21  | 19                   | 0,33                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 22  | 10                   | 0,17                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 23  | 9                    | 0,50                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 24  | 10                   | 0,31                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 25  | 11                   | 0,31                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 26  | 10                   | 0,95                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 27  | 11                   | 0,38                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 28  | 14                   | 0,08                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 29  | 10                   | 0,11                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 30  | 10                   | 0,34                      |
| 2023 | 2         | 5            | 95              | 102     | 2                    | 31  | 19                   | 0,23                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 1   | 9                    | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 2   | 14                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 3   | 14                   | 0,43                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 4   | 12                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 5   | 14                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 6   | 11                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 7   | 15                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 8   | 11                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 11  | 14                   | 0,68                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 12  | 14                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 15  | 15                   | 0,70                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 16  | 10                   | 0,15                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 17  | 11                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 18  | 14                   | 0,00                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 5            | 97              | 102     | 2                    | 20  | 11                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 21  | 12                   | 0,26                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 23  | 9                    | 0,55                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 24  | 11                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 25  | 10                   | 0,11                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 26  | 15                   | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 27  | 11                   | 0,16                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 28  | 9                    | 0,43                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 29  | 10                   | 0,89                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 30  | 9                    | 0,00                      |
| 2023 | 2         | 5            | 97              | 102     | 2                    | 31  | 15                   | 1,47                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 1   | 19                   | 0,24                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 2   | 19                   | 0,38                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 3   | 19                   | 54,49                     |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 4   | 19                   | 0,33                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 5   | 19                   | 0,31                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 6   | 19                   | 0,84                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 7   | 18                   | 0,61                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 8   | 18                   | 0,38                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 9   | 18                   | 2,40                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 10  | 19                   | 0,68                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 11  | 19                   | 0,38                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 12  | 19                   | 0,41                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 13  | 19                   | 0,92                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 14  | 19                   | 2,76                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 15  | 19                   | 1,11                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 16  | 19                   | 0,57                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 17  | 18                   | 0,32                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 18  | 17                   | 1,10                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 19  | 18                   | 0,41                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 20  | 19                   | 0,20                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 21  | 19                   | 0,91                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 22  | 19                   | 1,06                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 23  | 19                   | 0,21                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 24  | 18                   | 0,21                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 25  | 19                   | 0,17                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 26  | 18                   | 0,16                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 27  | 18                   | 0,32                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 28  | 19                   | 0,40                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 29  | 19                   | 0,22                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 30  | 19                   | 0,34                      |
| 2023 | 2         | 5            | 99              | 102     | 2                    | 31  | 19                   | 0,11                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 1   | 10                   | 0,85                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 2   | 10                   | 1,32                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 3   | 10                   | 3,05                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 4   | 19                   | 1,94                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 5   | 10                   | 2,19                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 6   | 10                   | 2,22                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 7   | 10                   | 3,18                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 8   | 10                   | 1,41                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 9   | 10                   | 2,52                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 10  | 10                   | 2,71                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 11  | 19                   | 1,54                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 12  | 10                   | 0,78                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 13  | 10                   | 5,26                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 14  | 10                   | 2,09                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 15  | 10                   | 5,24                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 16  | 10                   | 2,96                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 17  | 10                   | 5,07                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 18  | 10                   | 8,27                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 19  | 10                   | 2,12                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 20  | 10                   | 7,47                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 21  | 10                   | 1,21                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 22  | 10                   | 1,00                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 23  | 10                   | 1,50                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 24  | 10                   | 4,92                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 25  | 19                   | 1,83                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 26  | 10                   | 1,37                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 27  | 10                   | 1,21                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 28  | 10                   | 1,90                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 29  | 10                   | 1,73                      |
| 2023 | 2         | 6            | 5               | 102     | 2                    | 30  | 10                   | 2,42                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 1   | 10                   | 0,32                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 2   | 10                   | 0,33                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 3   | 10                   | 0,48                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 4   | 11                   | 1,66                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 5   | 10                   | 0,32                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 6   | 10                   | 0,43                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 7   | 10                   | 0,76                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 8   | 10                   | 0,48                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 9   | 10                   | 0,33                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 10  | 10                   | 0,36                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 11  | 11                   | 0,38                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 12  | 10                   | 0,31                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 13  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 14  | 10                   | 0,35                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 15  | 10                   | 0,30                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 16  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 17  | 10                   | 0,29                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 18  | 10                   | 0,37                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 19  | 10                   | 0,46                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 20  | 10                   | 0,27                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 21  | 10                   | 0,31                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 22  | 10                   | 0,33                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 23  | 10                   | 0,30                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 24  | 10                   | 0,32                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 25  | 11                   | 0,29                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 26  | 10                   | 0,28                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 27  | 10                   | 0,37                      |
| 2023 | 2         | 6            | 8               | 102     | 2                    | 28  | 10                   | 0,32                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |      |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|------|
| 2023 | 2         | 6            | 6               | 8       | 102                  | 2   | 29                   | 10                        | 0,38 |
| 2023 | 2         | 6            | 6               | 8       | 102                  | 2   | 30                   | 10                        | 0,38 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 1                    | 19                        | 2,51 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 2                    | 19                        | 1,49 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 3                    | 9                         | 1,42 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 4                    | 19                        | 2,13 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 5                    | 19                        | 1,99 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 6                    | 19                        | 2,16 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 7                    | 19                        | 2,15 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 8                    | 19                        | 1,70 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 9                    | 19                        | 2,71 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 10                   | 10                        | 0,71 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 11                   | 10                        | 2,25 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 12                   | 19                        | 2,34 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 13                   | 10                        | 0,94 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 14                   | 9                         | 0,68 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 15                   | 10                        | 1,09 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 16                   | 9                         | 2,72 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 17                   | 10                        | 1,55 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 18                   | 10                        | 1,73 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 19                   | 10                        | 1,94 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 20                   | 10                        | 2,02 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 21                   | 9                         | 1,23 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 22                   | 10                        | 1,29 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 23                   | 9                         | 1,72 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 24                   | 10                        | 1,46 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 25                   | 19                        | 3,13 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 26                   | 10                        | 4,09 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 27                   | 9                         | 2,02 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 28                   | 9                         | 1,28 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 29                   | 10                        | 1,26 |
| 2023 | 2         | 6            | 6               | 13      | 102                  | 2   | 30                   | 10                        | 1,28 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 1                    | 10                        | 0,42 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 2                    | 9                         | 0,56 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 3                    | 10                        | 0,58 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 4                    | 10                        | 0,38 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 5                    | 10                        | 0,48 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 6                    | 10                        | 0,45 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 7                    | 10                        | 0,62 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 8                    | 9                         | 0,52 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 9                    | 9                         | 2,59 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 10                   | 10                        | 0,43 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 11                   | 9                         | 0,56 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 12                   | 10                        | 0,47 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 13                   | 10                        | 0,41 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 14                   | 10                        | 0,43 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 15                   | 9                         | 0,48 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 16                   | 10                        | 0,57 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 17                   | 10                        | 0,52 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 18                   | 10                        | 0,74 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 19                   | 10                        | 0,51 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 20                   | 10                        | 0,56 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 21                   | 10                        | 0,62 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 22                   | 10                        | 0,51 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 23                   | 10                        | 0,87 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 24                   | 10                        | 0,76 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 25                   | 10                        | 0,82 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 26                   | 10                        | 0,58 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 27                   | 10                        | 0,73 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 28                   | 9                         | 0,70 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 29                   | 10                        | 0,98 |
| 2023 | 2         | 6            | 6               | 15      | 102                  | 2   | 30                   | 10                        | 0,78 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 1                    | 10                        | 1,00 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 2                    | 10                        | 0,90 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 3                    | 10                        | 2,40 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 4                    | 19                        | 0,55 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 5                    | 10                        | 0,41 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 6                    | 10                        | 0,60 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 7                    | 10                        | 0,55 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 8                    | 10                        | 0,61 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 9                    | 10                        | 0,60 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 10                   | 10                        | 0,95 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 11                   | 19                        | 0,88 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 12                   | 10                        | 0,68 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 13                   | 10                        | 1,28 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 14                   | 10                        | 1,90 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 15                   | 10                        | 2,11 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 16                   | 10                        | 1,71 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 17                   | 10                        | 2,99 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 18                   | 10                        | 2,73 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 19                   | 10                        | 2,24 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 20                   | 10                        | 0,79 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 21                   | 10                        | 1,02 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 22                   | 10                        | 0,62 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 23                   | 10                        | 0,62 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 24                   | 10                        | 1,53 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 25                   | 19                        | 0,77 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 26                   | 10                        | 0,67 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 27                   | 10                        | 0,50 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 28                   | 10                        | 0,89 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 29                   | 10                        | 0,80 |
| 2023 | 2         | 6            | 6               | 17      | 102                  | 2   | 30                   | 10                        | 0,49 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 1                    | 19                        | 0,45 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 2                    | 19                        | 2,35 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 3                    | 19                        | 0,83 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 4                    | 19                        | 0,35 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 5                    | 19                        | 0,45 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 6                    | 19                        | 0,61 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 7                    | 19                        | 0,43 |
| 2023 | 2         | 6            | 6               | 18      | 102                  | 2   | 8                    | 19                        | 0,56 |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 18              | 102     | 2                    | 9   | 18                   | 0,66                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 10  | 9                    | 0,38                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 11  | 18                   | 0,42                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 12  | 19                   | 0,55                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 13  | 19                   | 0,77                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 14  | 19                   | 1,29                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 15  | 19                   | 1,12                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 16  | 10                   | 1,49                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 17  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 18  | 19                   | 0,58                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 19  | 19                   | 0,80                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 20  | 19                   | 0,64                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 21  | 19                   | 0,96                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 22  | 19                   | 0,63                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 23  | 19                   | 0,59                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 24  | 18                   | 0,40                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 25  | 19                   | 1,27                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 26  | 19                   | 0,67                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 27  | 19                   | 0,29                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 28  | 10                   | 1,32                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 29  | 19                   | 1,28                      |
| 2023 | 2         | 6            | 18              | 102     | 2                    | 30  | 11                   | 1,49                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 1   | 19                   | 0,97                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 2   | 19                   | 1,06                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 3   | 19                   | 0,98                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 4   | 19                   | 1,43                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 5   | 19                   | 1,13                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 6   | 19                   | 1,21                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 7   | 19                   | 1,59                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 8   | 19                   | 0,77                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 9   | 19                   | 1,01                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 10  | 9                    | 3,81                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 11  | 19                   | 1,56                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 12  | 19                   | 1,05                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 13  | 19                   | 1,08                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 14  | 19                   | 1,23                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 15  | 19                   | 1,23                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 16  | 19                   | 2,06                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 17  | 19                   | 1,14                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 18  | 19                   | 1,20                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 19  | 19                   | 1,18                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 20  | 19                   | 1,24                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 21  | 19                   | 1,19                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 22  | 19                   | 1,02                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 23  | 19                   | 1,63                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 24  | 10                   | 4,62                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 25  | 19                   | 1,00                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 26  | 19                   | 0,99                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 27  | 19                   | 0,94                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 28  | 19                   | 1,14                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 29  | 19                   | 1,69                      |
| 2023 | 2         | 6            | 19              | 102     | 2                    | 30  | 19                   | 1,08                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 1   | 19                   | 0,50                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 2   | 19                   | 0,58                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 3   | 19                   | 0,53                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 4   | 19                   | 0,59                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 5   | 19                   | 1,87                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 6   | 19                   | 0,63                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 7   | 19                   | 0,50                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 8   | 9                    | 0,62                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 9   | 10                   | 0,51                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 10  | 10                   | 0,69                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 11  | 19                   | 0,34                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 12  | 19                   | 0,88                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 13  | 19                   | 0,48                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 14  | 19                   | 0,66                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 15  | 19                   | 0,58                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 16  | 19                   | 0,45                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 17  | 10                   | 0,47                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 18  | 10                   | 0,51                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 19  | 19                   | 0,47                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 20  | 9                    | 0,63                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 21  | 19                   | 0,45                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 22  | 19                   | 0,64                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 23  | 10                   | 0,47                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 24  | 9                    | 0,42                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 25  | 19                   | 0,43                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 26  | 19                   | 0,44                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 27  | 19                   | 0,45                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 28  | 19                   | 0,80                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 29  | 19                   | 2,62                      |
| 2023 | 2         | 6            | 20              | 102     | 2                    | 30  | 19                   | 0,61                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 1   | 19                   | 1,08                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 2   | 19                   | 1,29                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 3   | 10                   | 0,73                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 4   | 19                   | 1,11                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 5   | 19                   | 1,35                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 6   | 19                   | 1,93                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 7   | 19                   | 2,50                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 8   | 19                   | 1,24                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 9   | 19                   | 1,38                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 10  | 19                   | 1,21                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 11  | 19                   | 1,23                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 12  | 19                   | 1,08                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 13  | 9                    | 0,67                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 14  | 9                    | 0,75                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 15  | 19                   | 1,91                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 16  | 9                    | 1,11                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 17  | 10                   | 0,79                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 18  | 19                   | 2,33                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 23              | 102     | 2                    | 19  | 19                   | 1,62                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 20  | 19                   | 1,71                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 21  | 19                   | 0,84                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 22  | 19                   | 0,95                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 23  | 10                   | 1,39                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 24  | 9                    | 1,04                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 25  | 19                   | 1,13                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 26  | 19                   | 1,22                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 27  | 19                   | 1,54                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 28  | 19                   | 1,94                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 29  | 19                   | 1,25                      |
| 2023 | 2         | 6            | 23              | 102     | 2                    | 30  | 19                   | 1,39                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 1   | 10                   | 0,39                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 2   | 10                   | 0,77                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 3   | 10                   | 0,53                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 4   | 19                   | 3,79                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 5   | 10                   | 4,57                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 6   | 10                   | 1,55                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 7   | 10                   | 0,82                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 8   | 10                   | 0,33                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 9   | 10                   | 1,19                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 10  | 10                   | 0,49                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 11  | 10                   | 0,46                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 12  | 10                   | 1,16                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 13  | 10                   | 1,15                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 14  | 10                   | 2,24                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 15  | 10                   | 2,00                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 16  | 10                   | 4,90                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 17  | 10                   | 0,67                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 18  | 10                   | 0,61                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 19  | 10                   | 1,07                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 20  | 10                   | 1,30                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 21  | 10                   | 1,39                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 22  | 10                   | 1,74                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 23  | 10                   | 4,95                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 24  | 10                   | 0,52                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 25  | 10                   | 0,73                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 26  | 10                   | 2,22                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 27  | 10                   | 1,63                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 28  | 10                   | 1,51                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 29  | 10                   | 1,62                      |
| 2023 | 2         | 6            | 25              | 102     | 2                    | 30  | 10                   | 0,71                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 1   | 19                   | 0,48                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 2   | 19                   | 0,98                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 3   | 19                   | 1,41                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 4   | 19                   | 0,33                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 5   | 19                   | 0,81                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 6   | 19                   | 0,79                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 7   | 19                   | 0,67                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 8   | 19                   | 0,37                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 9   | 19                   | 0,48                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 10  | 19                   | 0,47                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 11  | 19                   | 1,68                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 12  | 20                   | 0,52                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 13  | 19                   | 1,63                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 14  | 19                   | 7,99                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 15  | 19                   | 1,25                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 16  | 19                   | 1,59                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 17  | 19                   | 0,73                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 18  | 19                   | 1,78                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 19  | 19                   | 0,96                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 20  | 19                   | 1,04                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 21  | 19                   | 0,79                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 22  | 19                   | 2,70                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 23  | 19                   | 0,54                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 24  | 19                   | 0,66                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 25  | 19                   | 0,57                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 26  | 19                   | 5,42                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 27  | 19                   | 0,47                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 28  | 19                   | 1,15                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 29  | 19                   | 0,27                      |
| 2023 | 2         | 6            | 27              | 102     | 2                    | 30  | 19                   | 0,62                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 1   | 19                   | 1,21                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 2   | 10                   | 0,85                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 3   | 9                    | 1,42                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 4   | 19                   | 1,17                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 5   | 9                    | 1,22                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 6   | 19                   | 3,21                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 7   | 19                   | 3,26                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 8   | 19                   | 1,33                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 9   | 9                    | 1,72                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 10  | 10                   | 10,82                     |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 11  | 19                   | 0,79                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 12  | 19                   | 0,89                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 13  | 10                   | 1,60                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 14  | 19                   | 4,96                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 15  | 19                   | 2,78                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 16  | 9                    | 0,81                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 17  | 10                   | 0,71                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 18  | 10                   | 0,84                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 19  | 10                   | 1,05                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 20  | 10                   | 0,72                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 21  | 19                   | 2,77                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 22  | 9                    | 0,44                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 23  | 10                   | 1,30                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 24  | 10                   | 3,10                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 25  | 19                   | 1,41                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 26  | 10                   | 0,48                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 27  | 19                   | 2,20                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 28  | 10                   | 0,37                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 41              | 102     | 2                    | 29  | 9                    | 0,68                      |
| 2023 | 2         | 6            | 41              | 102     | 2                    | 30  | 10                   | 2,57                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 1   | 19                   | 4,20                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 2   | 19                   | 3,37                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 3   | 20                   | 2,47                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 4   | 19                   | 2,62                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 5   | 19                   | 2,57                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 6   | 19                   | 2,46                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 7   | 19                   | 0,53                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 8   | 19                   | 0,44                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 9   | 19                   | 0,51                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 10  | 19                   | 0,46                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 11  | 20                   | 0,40                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 12  | 19                   | 0,61                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 13  | 19                   | 0,52                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 14  | 19                   | 0,55                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 15  | 19                   | 0,49                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 16  | 19                   | 0,53                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 17  | 19                   | 0,40                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 18  | 19                   | 0,37                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 19  | 19                   | 0,47                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 20  | 19                   | 17,20                     |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 21  | 19                   | 0,53                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 22  | 19                   | 1,57                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 23  | 19                   | 0,84                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 24  | 19                   | 0,89                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 25  | 19                   | 0,53                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 26  | 19                   | 1,42                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 27  | 19                   | 0,46                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 28  | 19                   | 0,58                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 29  | 19                   | 0,42                      |
| 2023 | 2         | 6            | 44              | 102     | 2                    | 30  | 19                   | 0,62                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 1   | 19                   | 1,41                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 2   | 19                   | 1,63                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 3   | 19                   | 1,91                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 4   | 19                   | 1,49                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 5   | 19                   | 2,31                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 6   | 10                   | 0,89                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 7   | 19                   | 1,09                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 8   | 19                   | 1,04                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 9   | 19                   | 0,76                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 10  | 19                   | 0,78                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 11  | 19                   | 0,61                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 12  | 10                   | 0,44                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 13  | 19                   | 1,15                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 14  | 19                   | 0,69                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 15  | 19                   | 1,04                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 16  | 19                   | 1,03                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 17  | 10                   | 0,47                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 18  | 9                    | 0,53                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 19  | 19                   | 0,69                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 20  | 19                   | 1,22                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 21  | 19                   | 0,81                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 22  | 19                   | 1,10                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 23  | 10                   | 0,83                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 24  | 10                   | 0,56                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 25  | 19                   | 0,59                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 26  | 19                   | 1,16                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 27  | 19                   | 1,19                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 28  | 19                   | 0,79                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 29  | 19                   | 0,68                      |
| 2023 | 2         | 6            | 47              | 102     | 2                    | 30  | 19                   | 0,61                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 1   | 18                   | 1,81                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 2   | 18                   | 0,56                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 3   | 10                   | 1,41                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 4   | 19                   | 0,37                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 5   | 9                    | 0,57                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 6   | 18                   | 0,53                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 7   | 19                   | 0,47                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 8   | 18                   | 0,70                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 9   | 18                   | 0,65                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 10  | 10                   | 0,47                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 11  | 19                   | 0,64                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 12  | 19                   | 0,65                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 13  | 10                   | 0,72                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 14  | 18                   | 0,91                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 15  | 18                   | 0,76                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 16  | 10                   | 0,96                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 17  | 10                   | 0,51                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 18  | 19                   | 0,84                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 19  | 19                   | 0,52                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 20  | 10                   | 2,00                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 21  | 19                   | 0,44                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 22  | 19                   | 0,51                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 23  | 19                   | 0,57                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 24  | 10                   | 0,85                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 25  | 19                   | 0,33                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 26  | 10                   | 1,04                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 27  | 19                   | 1,00                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 28  | 19                   | 0,49                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 29  | 10                   | 1,02                      |
| 2023 | 2         | 6            | 50              | 102     | 2                    | 30  | 10                   | 1,79                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 1   | 19                   | 1,20                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 2   | 19                   | 1,49                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 3   | 19                   | 1,93                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 4   | 19                   | 1,59                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 5   | 19                   | 1,22                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 6   | 19                   | 1,41                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 7   | 19                   | 2,58                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 8   | 19                   | 1,22                      |





## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 52              | 102     | 2                    | 9   | 19                   | 1,56                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 10  | 19                   | 3,03                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 11  | 19                   | 1,61                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 12  | 19                   | 1,22                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 13  | 19                   | 1,34                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 14  | 19                   | 1,87                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 15  | 19                   | 2,46                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 16  | 19                   | 3,10                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 17  | 10                   | 5,36                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 18  | 19                   | 4,50                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 19  | 19                   | 1,70                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 20  | 19                   | 1,89                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 21  | 19                   | 1,18                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 22  | 19                   | 1,33                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 23  | 19                   | 1,19                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 24  | 10                   | 2,78                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 25  | 19                   | 2,11                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 26  | 19                   | 1,03                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 27  | 19                   | 1,19                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 28  | 19                   | 1,47                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 29  | 19                   | 3,30                      |
| 2023 | 2         | 6            | 52              | 102     | 2                    | 30  | 19                   | 1,50                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 1   | 19                   | 0,59                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 2   | 19                   | 1,20                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 3   | 9                    | 3,18                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 4   | 19                   | 3,54                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 5   | 19                   | 0,52                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 6   | 19                   | 0,56                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 7   | 19                   | 0,72                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 8   | 9                    | 0,48                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 9   | 9                    | 0,73                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 10  | 10                   | 3,45                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 11  | 19                   | 4,59                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 12  | 19                   | 3,59                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 13  | 19                   | 0,69                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 14  | 19                   | 0,83                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 15  | 19                   | 1,22                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 16  | 19                   | 0,56                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 17  | 10                   | 1,36                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 18  | 9                    | 0,95                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 19  | 19                   | 3,83                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 20  | 9                    | 1,33                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 21  | 19                   | 1,17                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 22  | 19                   | 0,98                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 23  | 9                    | 2,02                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 24  | 9                    | 1,05                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 25  | 10                   | 1,85                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 26  | 19                   | 0,69                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 27  | 19                   | 0,60                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 28  | 19                   | 0,69                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 29  | 19                   | 0,82                      |
| 2023 | 2         | 6            | 54              | 102     | 2                    | 30  | 19                   | 0,78                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 1   | 10                   | 0,54                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 2   | 10                   | 0,37                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 3   | 10                   | 0,43                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 4   | 19                   | 1,17                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 5   | 10                   | 0,58                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 6   | 10                   | 0,49                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 7   | 10                   | 0,44                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 8   | 10                   | 0,42                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 9   | 10                   | 0,50                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 10  | 10                   | 0,46                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 11  | 10                   | 0,49                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 12  | 10                   | 0,46                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 13  | 10                   | 0,58                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 14  | 10                   | 0,47                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 15  | 10                   | 0,67                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 16  | 10                   | 1,18                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 17  | 10                   | 0,59                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 18  | 10                   | 0,45                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 19  | 10                   | 0,41                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 20  | 10                   | 0,96                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 21  | 10                   | 0,63                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 22  | 10                   | 0,39                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 23  | 10                   | 0,44                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 24  | 10                   | 2,21                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 25  | 11                   | 0,45                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 26  | 10                   | 0,44                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 27  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 28  | 10                   | 0,51                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 29  | 10                   | 0,51                      |
| 2023 | 2         | 6            | 63              | 102     | 2                    | 30  | 10                   | 1,06                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 1   | 10                   | 0,26                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 2   | 10                   | 5,54                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 3   | 10                   | 0,28                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 4   | 19                   | 0,41                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 5   | 10                   | 0,25                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 6   | 10                   | 0,23                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 7   | 10                   | 0,22                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 8   | 10                   | 0,69                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 9   | 10                   | 1,84                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 10  | 11                   | 0,20                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 11  | 10                   | 0,27                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 12  | 10                   | 0,33                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 13  | 10                   | 0,32                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 14  | 10                   | 0,30                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 15  | 10                   | 0,26                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 16  | 10                   | 0,31                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 17  | 10                   | 3,16                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 18  | 10                   | 0,64                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 66              | 102     | 2                    | 19  | 10                   | 0,34                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 20  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 21  | 10                   | 0,43                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 22  | 10                   | 0,75                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 23  | 10                   | 0,34                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 24  | 10                   | 1,54                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 25  | 19                   | 0,94                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 26  | 10                   | 0,32                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 27  | 10                   | 0,30                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 28  | 10                   | 0,27                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 29  | 10                   | 0,39                      |
| 2023 | 2         | 6            | 66              | 102     | 2                    | 30  | 10                   | 0,26                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 1   | 10                   | 0,51                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 2   | 9                    | 0,54                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 3   | 9                    | 0,53                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 4   | 19                   | 0,47                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 5   | 10                   | 1,16                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 6   | 9                    | 1,51                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 7   | 9                    | 0,41                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 8   | 9                    | 0,36                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 9   | 9                    | 0,37                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 10  | 10                   | 0,45                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 11  | 10                   | 0,70                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 12  | 10                   | 0,36                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 13  | 9                    | 0,35                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 14  | 9                    | 0,28                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 15  | 9                    | 0,42                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 16  | 10                   | 0,33                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 17  | 9                    | 1,36                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 18  | 9                    | 2,71                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 19  | 10                   | 0,89                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 20  | 9                    | 0,68                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 21  | 9                    | 0,44                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 22  | 10                   | 0,34                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 23  | 9                    | 2,42                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 24  | 10                   | 1,93                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 25  | 19                   | 0,34                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 26  | 10                   | 0,61                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 27  | 9                    | 0,34                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 28  | 9                    | 0,40                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 29  | 9                    | 0,48                      |
| 2023 | 2         | 6            | 68              | 102     | 2                    | 30  | 9                    | 0,63                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 1   | 19                   | 1,54                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 2   | 19                   | 1,34                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 3   | 19                   | 1,32                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 4   | 19                   | 2,14                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 5   | 19                   | 1,51                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 6   | 19                   | 1,33                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 7   | 19                   | 1,32                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 8   | 19                   | 1,32                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 9   | 19                   | 1,46                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 10  | 19                   | 1,99                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 11  | 19                   | 1,19                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 12  | 19                   | 1,41                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 13  | 19                   | 1,64                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 14  | 19                   | 1,58                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 15  | 19                   | 1,94                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 16  | 9                    | 1,62                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 17  | 9                    | 25,37                     |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 18  | 10                   | 1,58                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 19  | 19                   | 2,02                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 20  | 10                   | 1,36                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 21  | 9                    | 0,77                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 22  | 19                   | 1,80                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 23  | 19                   | 1,18                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 24  | 10                   | 0,84                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 25  | 19                   | 2,50                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 26  | 19                   | 1,78                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 27  | 19                   | 1,62                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 28  | 19                   | 1,84                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 29  | 19                   | 1,64                      |
| 2023 | 2         | 6            | 70              | 102     | 2                    | 30  | 19                   | 1,34                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 1   | 10                   | 0,90                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 2   | 19                   | 3,70                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 3   | 10                   | 4,01                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 4   | 10                   | 0,71                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 5   | 10                   | 1,05                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 6   | 10                   | 0,93                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 7   | 10                   | 1,04                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 8   | 10                   | 1,33                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 9   | 10                   | 1,12                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 10  | 10                   | 1,32                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 11  | 10                   | 1,26                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 12  | 10                   | 1,77                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 13  | 10                   | 0,94                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 14  | 10                   | 1,01                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 15  | 10                   | 1,08                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 16  | 10                   | 1,11                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 17  | 10                   | 1,48                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 18  | 10                   | 4,66                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 19  | 10                   | 1,53                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 20  | 10                   | 2,42                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 21  | 10                   | 0,89                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 22  | 10                   | 1,24                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 23  | 10                   | 1,37                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 24  | 10                   | 1,14                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 25  | 10                   | 0,99                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 26  | 10                   | 1,03                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 27  | 10                   | 1,03                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 28  | 19                   | 1,08                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 73              | 102     | 2                    | 29  | 10                   | 1,29                      |
| 2023 | 2         | 6            | 73              | 102     | 2                    | 30  | 10                   | 1,66                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 1   | 10                   | 0,36                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 2   | 10                   | 0,30                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 3   | 10                   | 0,39                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 4   | 11                   | 0,40                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 5   | 10                   | 0,33                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 6   | 10                   | 1,20                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 7   | 10                   | 0,32                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 8   | 10                   | 0,35                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 9   | 10                   | 0,54                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 10  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 11  | 11                   | 0,48                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 12  | 10                   | 0,46                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 13  | 11                   | 1,40                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 14  | 10                   | 0,43                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 15  | 10                   | 0,31                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 16  | 10                   | 0,59                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 17  | 10                   | 0,32                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 18  | 10                   | 0,41                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 19  | 10                   | 0,47                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 20  | 10                   | 0,40                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 21  | 10                   | 0,30                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 22  | 10                   | 4,13                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 23  | 10                   | 0,28                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 24  | 10                   | 0,36                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 25  | 11                   | 0,36                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 26  | 10                   | 0,36                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 27  | 10                   | 0,39                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 28  | 10                   | 0,31                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 29  | 10                   | 0,39                      |
| 2023 | 2         | 6            | 76              | 102     | 2                    | 30  | 10                   | 2,40                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 1   | 18                   | 3,06                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 2   | 19                   | 2,13                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 3   | 19                   | 2,14                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 4   | 19                   | 1,83                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 5   | 10                   | 1,59                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 6   | 19                   | 1,73                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 7   | 18                   | 0,88                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 8   | 9                    | 0,39                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 9   | 9                    | 0,30                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 10  | 19                   | 0,95                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 11  | 19                   | 0,59                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 12  | 19                   | 0,65                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 13  | 10                   | 0,34                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 14  | 9                    | 2,17                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 15  | 19                   | 10,04                     |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 16  | 18                   | 1,01                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 17  | 9                    | 0,59                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 18  | 19                   | 0,63                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 19  | 19                   | 0,58                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 20  | 9                    | 0,37                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 21  | 18                   | 0,65                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 22  | 9                    | 0,35                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 23  | 19                   | 0,56                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 24  | 9                    | 0,57                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 25  | 19                   | 0,86                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 26  | 18                   | 0,64                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 27  | 18                   | 0,77                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 28  | 9                    | 0,42                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 29  | 19                   | 7,43                      |
| 2023 | 2         | 6            | 81              | 102     | 2                    | 30  | 19                   | 7,85                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 1   | 18                   | 1,14                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 2   | 19                   | 1,70                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 3   | 19                   | 2,90                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 4   | 19                   | 0,56                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 5   | 18                   | 1,37                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 6   | 19                   | 2,09                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 7   | 18                   | 1,81                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 8   | 18                   | 1,25                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 9   | 18                   | 3,23                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 10  | 19                   | 3,77                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 11  | 18                   | 0,90                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 12  | 18                   | 1,13                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 13  | 19                   | 1,70                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 14  | 18                   | 1,07                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 15  | 19                   | 2,42                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 16  | 18                   | 0,89                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 17  | 18                   | 2,42                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 18  | 18                   | 0,57                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 19  | 19                   | 0,58                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 20  | 18                   | 1,08                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 21  | 18                   | 0,65                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 22  | 19                   | 0,56                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 23  | 19                   | 1,09                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 24  | 18                   | 0,58                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 25  | 19                   | 0,64                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 26  | 18                   | 0,36                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 27  | 18                   | 0,63                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 28  | 18                   | 0,58                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 29  | 19                   | 0,53                      |
| 2023 | 2         | 6            | 85              | 102     | 2                    | 30  | 18                   | 0,48                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 1   | 19                   | 0,40                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 2   | 19                   | 1,51                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 3   | 20                   | 1,69                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 4   | 19                   | 0,26                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 5   | 19                   | 0,30                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 6   | 19                   | 0,25                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 7   | 19                   | 0,30                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 8   | 19                   | 0,41                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 86              | 102     | 2                    | 9   | 18                   | 0,29                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 10  | 19                   | 0,51                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 11  | 18                   | 0,53                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 12  | 19                   | 0,53                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 13  | 19                   | 0,50                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 14  | 18                   | 0,28                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 15  | 19                   | 0,62                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 16  | 10                   | 0,22                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 17  | 19                   | 0,44                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 18  | 19                   | 0,40                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 19  | 19                   | 0,35                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 20  | 19                   | 0,29                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 21  | 19                   | 0,27                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 22  | 19                   | 0,41                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 23  | 19                   | 1,55                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 24  | 10                   | 1,79                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 25  | 19                   | 0,38                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 26  | 19                   | 0,43                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 27  | 19                   | 0,22                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 28  | 19                   | 0,45                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 29  | 19                   | 0,40                      |
| 2023 | 2         | 6            | 86              | 102     | 2                    | 30  | 19                   | 0,35                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 1   | 19                   | 0,13                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 2   | 20                   | 0,11                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 3   | 20                   | 0,23                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 4   | 19                   | 0,12                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 5   | 11                   | 0,06                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 6   | 20                   | 0,26                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 7   | 19                   | 0,20                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 8   | 19                   | 0,11                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 9   | 19                   | 0,04                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 10  | 19                   | 0,08                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 11  | 20                   | 0,16                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 12  | 19                   | 0,31                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 13  | 19                   | 0,37                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 14  | 20                   | 0,05                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 15  | 10                   | 0,27                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 16  | 10                   | 0,16                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 17  | 10                   | 0,20                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 18  | 20                   | 0,11                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 19  | 12                   | 0,17                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 20  | 12                   | 0,18                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 21  | 19                   | 0,07                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 22  | 10                   | 0,14                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 23  | 10                   | 0,18                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 24  | 10                   | 0,08                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 25  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 26  | 10                   | 0,24                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 27  | 18                   | 0,36                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 28  | 10                   | 0,17                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 29  | 10                   | 0,13                      |
| 2023 | 2         | 6            | 88              | 102     | 2                    | 30  | 11                   | 0,10                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 1   | 18                   | 0,28                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 2   | 19                   | 0,08                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 3   | 19                   | 0,08                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 4   | 19                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 5   | 19                   | 0,15                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 6   | 19                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 7   | 19                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 8   | 19                   | 0,08                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 9   | 18                   | 0,32                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 10  | 20                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 11  | 19                   | 1,63                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 12  | 20                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 13  | 19                   | 0,18                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 14  | 19                   | 0,19                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 15  | 19                   | 0,55                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 16  | 11                   | 0,15                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 17  | 19                   | 4,79                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 18  | 19                   | 0,27                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 19  | 20                   | 0,14                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 20  | 19                   | 0,30                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 21  | 10                   | 0,08                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 22  | 10                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 23  | 20                   | 0,59                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 24  | 19                   | 0,33                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 25  | 19                   | 0,10                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 26  | 19                   | 0,53                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 27  | 20                   | 0,82                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 28  | 19                   | 0,21                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 29  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 91              | 102     | 2                    | 30  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 1   | 20                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 2   | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 3   | 20                   | 1,59                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 4   | 20                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 5   | 19                   | 0,99                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 6   | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 7   | 20                   | 6,98                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 8   | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 9   | 20                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 10  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 11  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 12  | 20                   | 23,47                     |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 13  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 14  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 15  | 19                   | 4,17                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 16  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 17  | 20                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 18  | 19                   | 0,00                      |



## INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 94              | 102     | 2                    | 19  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 20  | 19                   | 0,80                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 21  | 19                   | 2,38                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 22  | 19                   | 9,88                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 23  | 18                   | 1,39                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 24  | 20                   | 2,17                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 25  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 26  | 19                   | 0,00                      |
| 2023 | 2         | 6            | 94              | 102     | 2                    | 27  | 20                   | 2,17                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 1   | 11                   | 0,31                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 2   | 18                   | 0,73                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 3   | 10                   | 0,37                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 4   | 19                   | 0,49                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 5   | 18                   | 0,30                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 6   | 10                   | 0,50                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 7   | 10                   | 0,40                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 8   | 18                   | 0,29                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 9   | 18                   | 0,04                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 10  | 9                    | 0,48                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 11  | 13                   | 0,33                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 12  | 10                   | 0,32                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 13  | 10                   | 0,49                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 14  | 11                   | 0,43                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 15  | 19                   | 0,26                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 16  | 17                   | 0,37                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 17  | 9                    | 0,38                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 18  | 9                    | 0,28                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 19  | 9                    | 0,14                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 20  | 9                    | 0,38                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 21  | 18                   | 0,43                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 22  | 9                    | 0,53                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 23  | 10                   | 0,24                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 24  | 10                   | 0,30                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 25  | 12                   | 0,21                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 26  | 10                   | 0,38                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 27  | 10                   | 0,33                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 28  | 19                   | 0,21                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 29  | 19                   | 6,02                      |
| 2023 | 2         | 6            | 95              | 102     | 2                    | 30  | 11                   | 0,26                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 1   | 12                   | 0,32                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 3   | 10                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 4   | 11                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 5   | 13                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 6   | 14                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 7   | 11                   | 0,34                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 8   | 10                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 9   | 10                   | 0,68                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 10  | 11                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 11  | 12                   | 0,22                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 12  | 9                    | 0,17                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 13  | 14                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 14  | 11                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 16  | 12                   | 0,21                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 18  | 10                   | 0,51                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 19  | 10                   | 0,20                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 20  | 10                   | 0,41                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 21  | 14                   | 0,40                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 22  | 13                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 23  | 10                   | 0,20                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 24  | 10                   | 0,28                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 25  | 12                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 26  | 11                   | 0,21                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 27  | 13                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 28  | 14                   | 0,00                      |
| 2023 | 2         | 6            | 97              | 102     | 2                    | 30  | 13                   | 0,00                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 1   | 18                   | 0,13                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 2   | 19                   | 0,32                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 3   | 19                   | 0,30                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 4   | 18                   | 0,21                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 5   | 19                   | 0,45                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 6   | 18                   | 0,25                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 7   | 18                   | 0,59                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 8   | 18                   | 0,33                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 9   | 19                   | 0,39                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 10  | 19                   | 0,14                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 11  | 19                   | 0,35                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 12  | 18                   | 0,33                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 13  | 18                   | 0,28                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 14  | 17                   | 0,21                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 15  | 19                   | 0,69                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 16  | 18                   | 0,29                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 17  | 19                   | 0,23                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 18  | 18                   | 0,37                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 19  | 18                   | 0,72                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 20  | 18                   | 0,73                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 21  | 18                   | 0,39                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 22  | 18                   | 0,12                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 23  | 18                   | 0,31                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 24  | 19                   | 0,37                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 25  | 18                   | 0,43                      |



INDICADORES DE CALIDAD PARA EL ACCESO A SERVICIOS DE VOZ MÓVIL

PORC\_INT\_LLAM\_NO\_EXI\_DPTO

SEGUNDO TRIMESTRE DE 2023

| ANNO | TRIMESTRE | MES_DEL_ANNO | ID_DEPARTAMENTO | ID_ZONA | ID_TECNOLOGIA_ACCESO | DIA | HORA_PICO_RESTO_DPTO | PORC_INTENTO_LLAM_NO_EXIT |
|------|-----------|--------------|-----------------|---------|----------------------|-----|----------------------|---------------------------|
| 2023 | 2         | 6            | 99              | 102     | 2                    | 26  | 18                   | 0,45                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 27  | 18                   | 0,28                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 28  | 19                   | 0,29                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 29  | 19                   | 0,30                      |
| 2023 | 2         | 6            | 99              | 102     | 2                    | 30  | 18                   | 0,16                      |